

Marketing at SABMiller Plc

Investor Relations,
Quarterly Seminar Series



New York
12 October 2011





Forward looking statements

This presentation includes 'forward-looking statements' with respect to certain of SABMiller plc's plans, current goals and expectations relating to its future financial condition, performance and results. These statements contain the words "anticipate", "believe", "intend", "estimate", "expect" and words of similar meaning. All statements other than statements of historical facts included in this presentation, including, without limitation, those regarding the Company's financial position, business strategy, plans and objectives of management for future operations (including development plans and objectives relating to the Company's products and services) are forward-looking statements. Such forward-looking statements involve known and unknown risks, uncertainties and other important factors that could cause the actual results, performance or achievements of the Company to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future. These forward-looking statements speak only as at the date of this document. The Company expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statements contained herein to reflect any change in the Company's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based. The past business and financial performance of SABMiller plc is not to be relied on as an indication of its future performance.

All references to "EBITA" in this presentation refer to earnings before interest, tax, amortisation of intangible assets (excluding software) and exceptional items. Also includes the Group's share of associates' and joint ventures' EBITA on the same basis. All references to "organic" mean as adjusted to exclude the impact of acquisitions and disposals, while all references to "constant currency" mean as adjusted to exclude the impact of movements in foreign currency exchange rates in the translation of our results. References to "underlying" mean in organic, constant currency.



Nick Fell
Global Marketing Director
SAB Miller Plc



Chris Taylor
Global Brands Director
SAB Miller Plc



Charlie Hiscocks
Director for Integrated Activation
SAB Miller Plc



Randy Ransom
Commercial SVP
Latin America

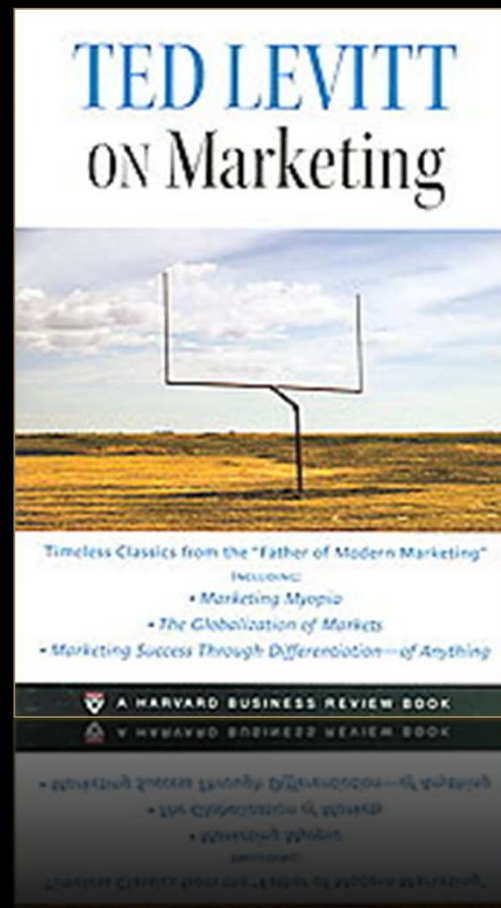


Andy England
CMO
MillerCoors



Dave Carruthers
Marketing Director
Africa

One globe, one brand, one voice, one ad?





**“You can’t be a real
country unless you have a
beer and an airline. It
helps if you have some
kind of a football team, or
some nuclear weapons,
but at the very least you
need a beer.”**

Frank Zappa

Emotional Engagement



Beer has always been passionately local...



Who produces the best beer in the world?



Netherlands	42%
Belgium	31%
Germany	17%



El Salvador	39%
Germany	34%
USA	8%



Mozambique	42%
Germany	11%
Italy	7%

Developed Beer Culture

Developing Beer Culture



Czech	92%
Germany	3%
Belgium	1%



Poland	56%
Czech	14%
Germany	12%



Germany	51%
Italy	12%
Ireland	7%

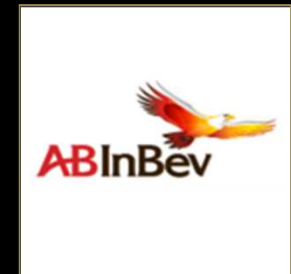


Germany	36%
Vietnam	17%
Denmark	16%

SABMiller's advantaged position



Developing
strong relevant
portfolios that win
in the local market



SABMiller's commercial operating model



In market

Market Ownership

Marketing Way



Global Brands Way



GAP – Assessment and Planning

Portfolio management that can efficiently, create, capture and expand category value

Create winning brand propositions that tap into deep local insights

Create consumer-preferred products that strengthen brand differentiation and appeal

Build brands and categories through compelling through the line execution in-outlet and off-premise consumption occasions

Above market

Capability Support

SMEs

Knowledge Management

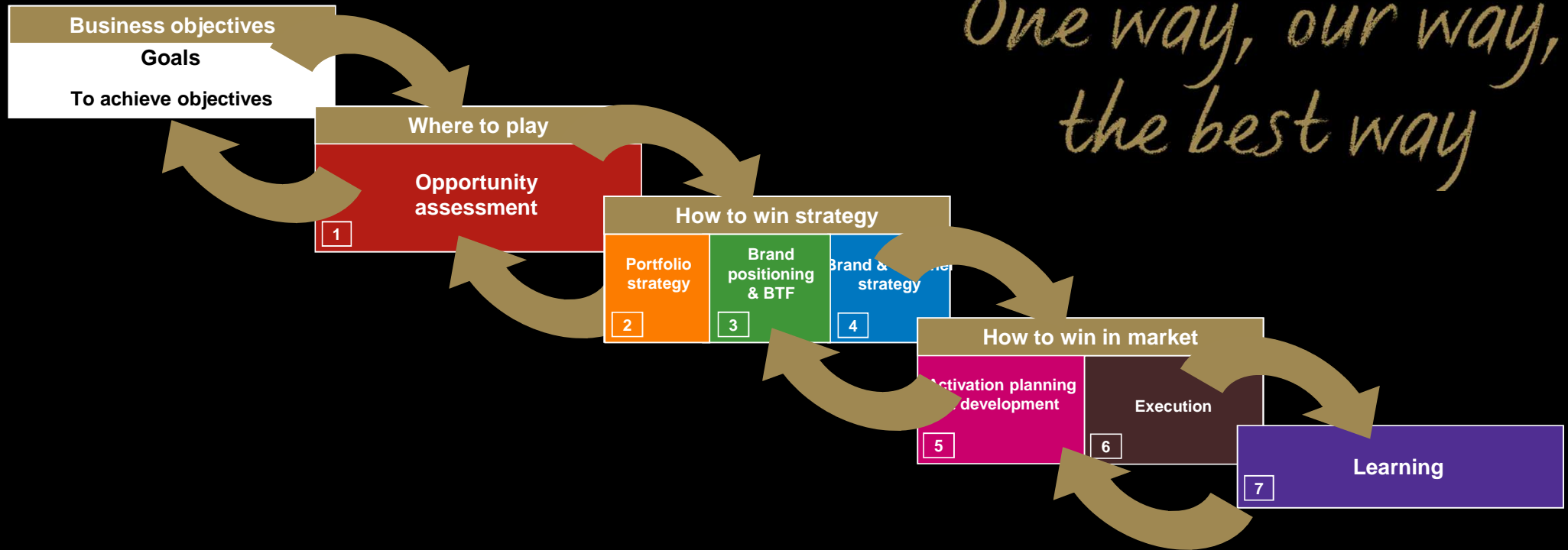
Communities of Interest

Commercial Governance



IMP
QMR's
Strategy Reviews

A global discipline to dig deep locally



Segmentation / Insight / Innovation / How money is made

...underpinned by a rigorous approach to segmentation

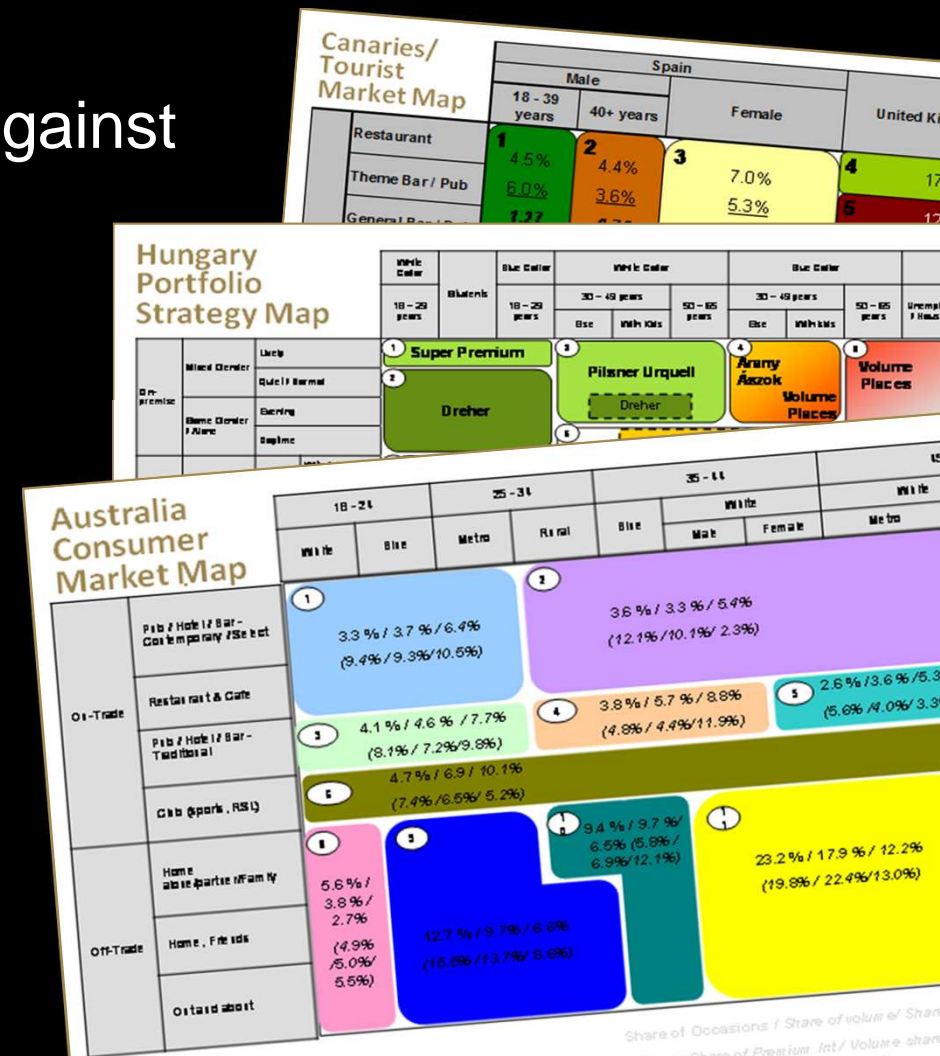


Approach to segmentation standardised against the principles that make it effective

- Purpose driven
- Delivers the ability to target
- Delivers the ability to understand

Application of the approach customised to each local business circumstance

- Co-developed with local market
- Global expertise within SABMiller



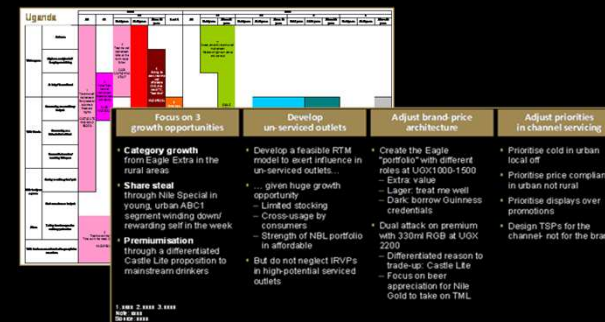
..with segmentation delivering actionable plans...



In Colombia...



In Uganda...



...to gain share from spirits

...to unlock growth through affordability

...supported by a rigorous approach to measurement



- Growing the core in mainstream
- Building premium brands
- Innovating and expanding in and beyond the category
- Winning with customers through execution
- Driving profitable revenue management



Mainstream

The Core of our Portfolios



Mainstream communities to drive insights...



...leading to deep local insights in Romania for Timisoreana



1718


We've been perfecting our beer for almost three hundred years

Timisoreana
THE STORY GOES ON

A beer with tradition should be consumed with moderation

Insight

In a world where so many people and brands pretend to be what they are not, Timisoreana is proof that honest traditional values of ordinary people will always pass the test of time



Let us raise the cup for good common sense. Honesty. Work. Integrity. Because anybody can have a fulfilled life living by these values.

The best proof is our history.


When an Austrian prince established the first beer brewery in Romania, Timisoreana, he dedicated it to the people not only to nobility.

We understood that Timisoreana needs to remain a beer for all Romanians. We were awarded our first quality prizes in 1891 only after we obtained that one beer, neither too sweet, nor too bitter. It is then that we realized that the satisfaction of a well done job is more important than medals.

When Timisoreana became the official beer of the Royal House of Romania, we didn't find proper to raise its price. We continued in brewing the same beer for everybody in the same way we did for the Royal House.

We already knew that a title must not change what you really are. We will not compromise our principles. For a brewer, the greatest satisfaction is when you enjoy his work, day after day.

A Timisoreana for you!



Mainstream brands as the foundation



PERONI
NASTRO AZZURRO



Super
Premium

Price index:
150 - 250



Local
Premium

Price index:
115 - 150



Upper
Mainstream

Price index:
100 -115



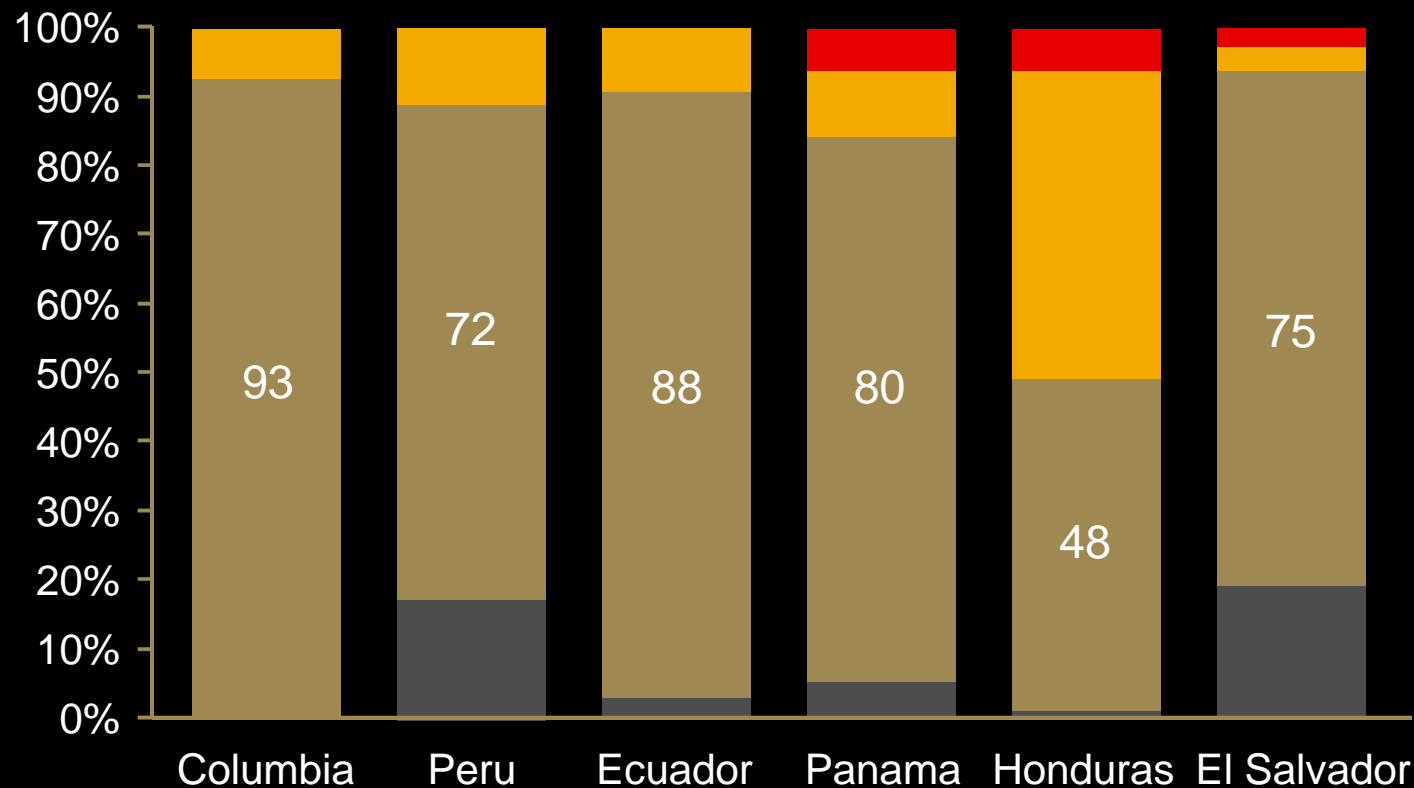
Mainstream

Price index:
100

Mainstream brands as the foundation



Volume Mix



- Main contributor to the volume of each country
- The drivers of what the beer category represents

- Super Premium
- Premium
- Mainstream
- Economy



Differentiation to connect with our consumers



“ The friend that ”
brings friends
together



“ The flavor ”
of joy



Differentiating mainstream brands



Poker

“ The friend that brings ”
friends together

BRAND AND PURPOSE	IDEA NAME	THE STORY	ICONOGRAPHY
 Poker exists to enhance those good moments with friends	No matter how friends are, they will always be together thanks to Poker	NARRATIVE Poker brings friends together, without caring how different they might be they can have a great moment being together	TAGLINE “The Friend that brings friends together”
		VOICE Fun, Simple, Lighthearted, sociable, honest.	Shield with the four A's cards

Aguila

“ The Flavor of Colombian Joy ”

BRAND AND PURPOSE	IDEA NAME	THE STORY	ICONOGRAPHY
 Keep alive the flame of Colombian Enjoyment	World Champions of Joy	NARRATIVE Show how Aguila inspires all colombians to take out their great capacity of being the most joyful people	TAGLINE “The Flavor of Joy”
		VOICE Spontaneous, Joyful, Sociable, Optimistic	Blue Ribbon and the Eagle

Differentiating mainstream brands



Poker

“ The friend that brings ”
friends together

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Aguila

“ The Flavor of Colombian Joy ”

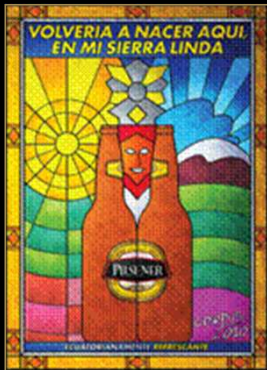
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Differentiating mainstream brands



Pilsener Ecuador

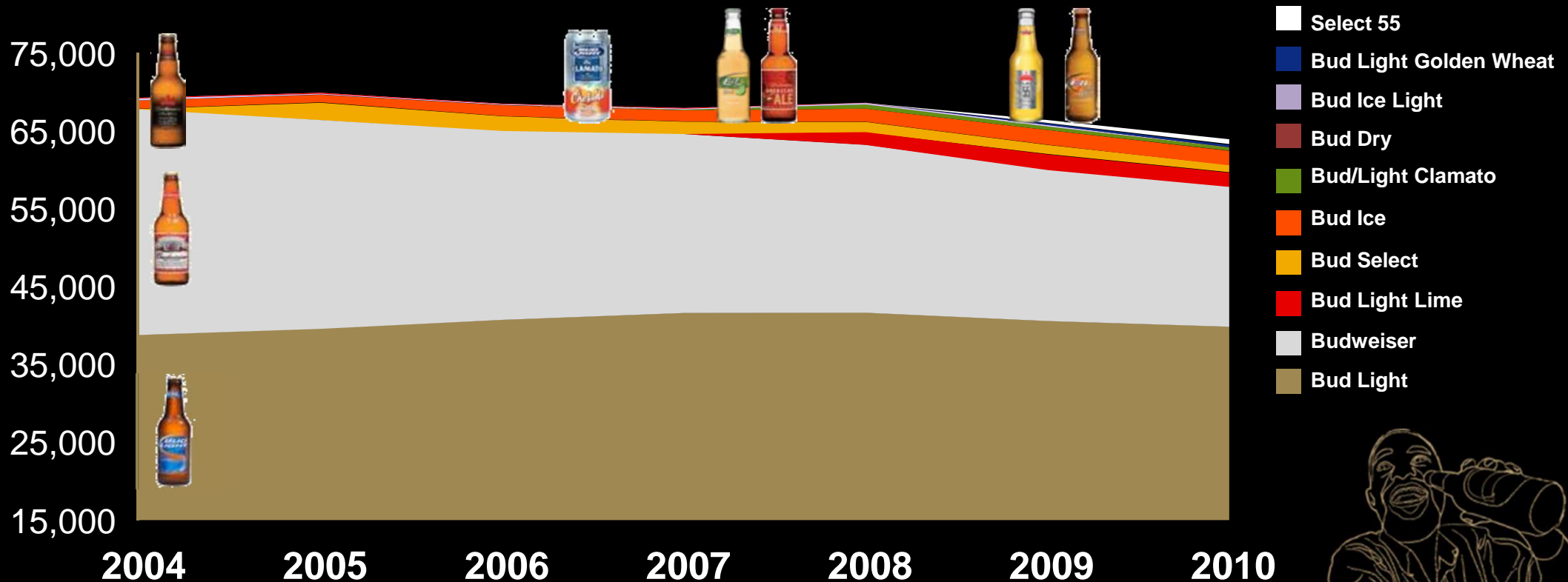
- Celebrating daily pride in being Ecuadorian
- “100% natural” intrinsic attribute
- Expanded to new consumption occasions with new 225ml bottle
- 86% share, growing at 7% per annum



ABI has unsuccessfully used a line extension strategy in an attempt to grow the Budweiser Franchise



Despite launching 5 new brands, the Bud Family has seen its volume decline since 2004 (-5.4M bbls/ -74.4M cases/ -7.8%) – Annual bbls (000)



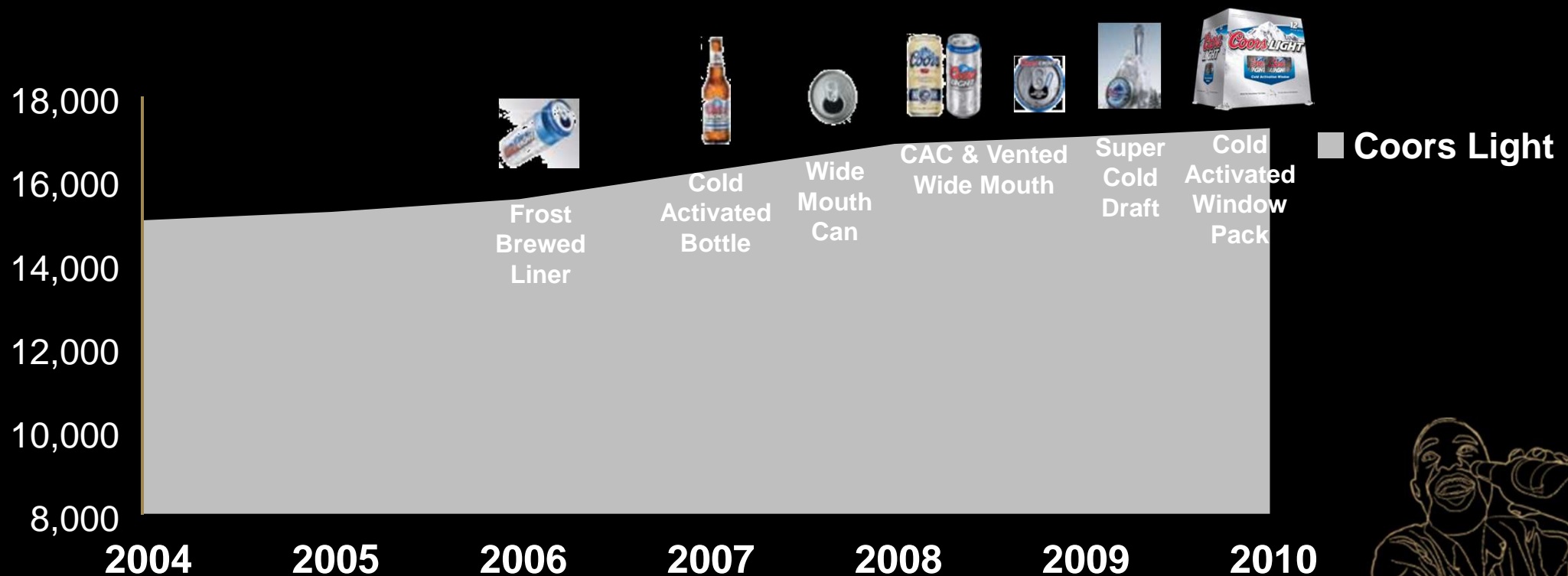
Source: Beer Marketer's Insights and internal estimates



MillerCoors has successfully used packaging innovations to grow volume across the Coors Family of Brands



The Coors Family of Brands has grown volume through packaging innovations (+2.14M bbls/ +29.5M cases/ +13.6% since 2005) – Annual bbls (000)



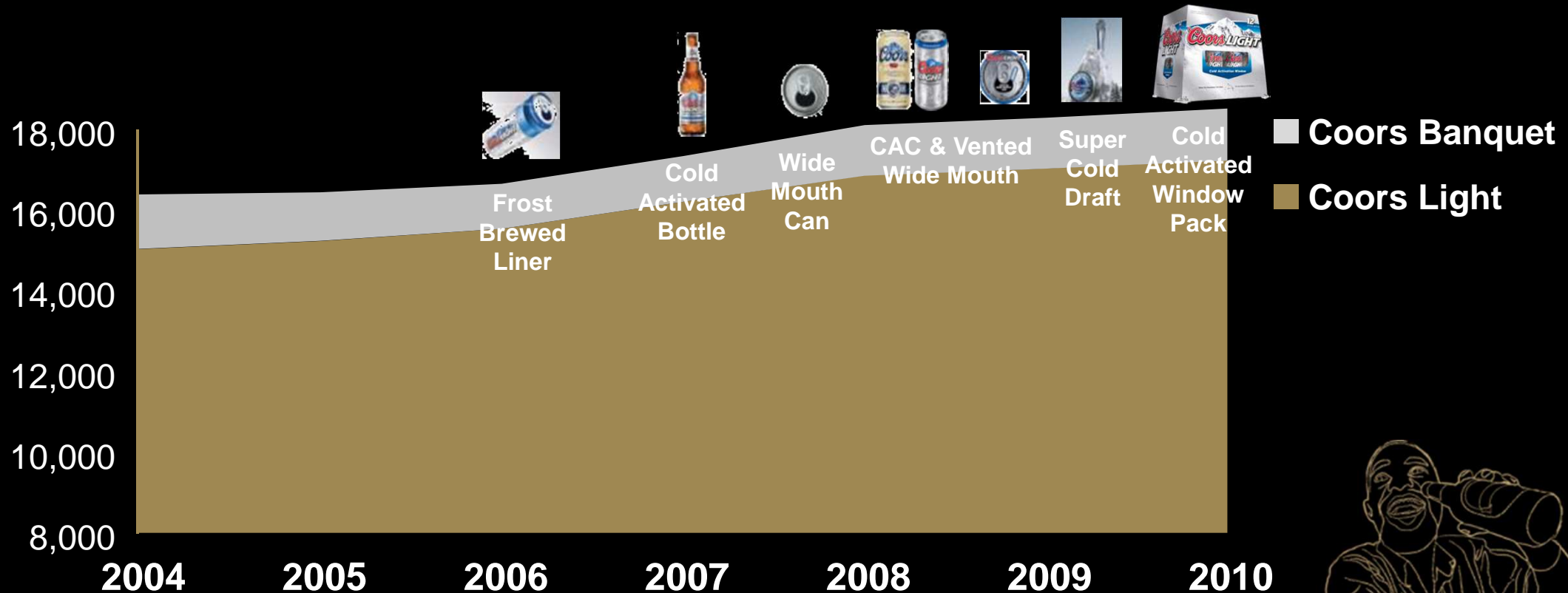
Source: Beer Marketer's Insights



MillerCoors has successfully used packaging innovations to grow volume across the Coors Family of Brands



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Source: Beer Marketer's Insights



Bringing taste to life for Miller Lite



Vortex Bottle



Aluminum Pint



Taste Flow Can



Premium

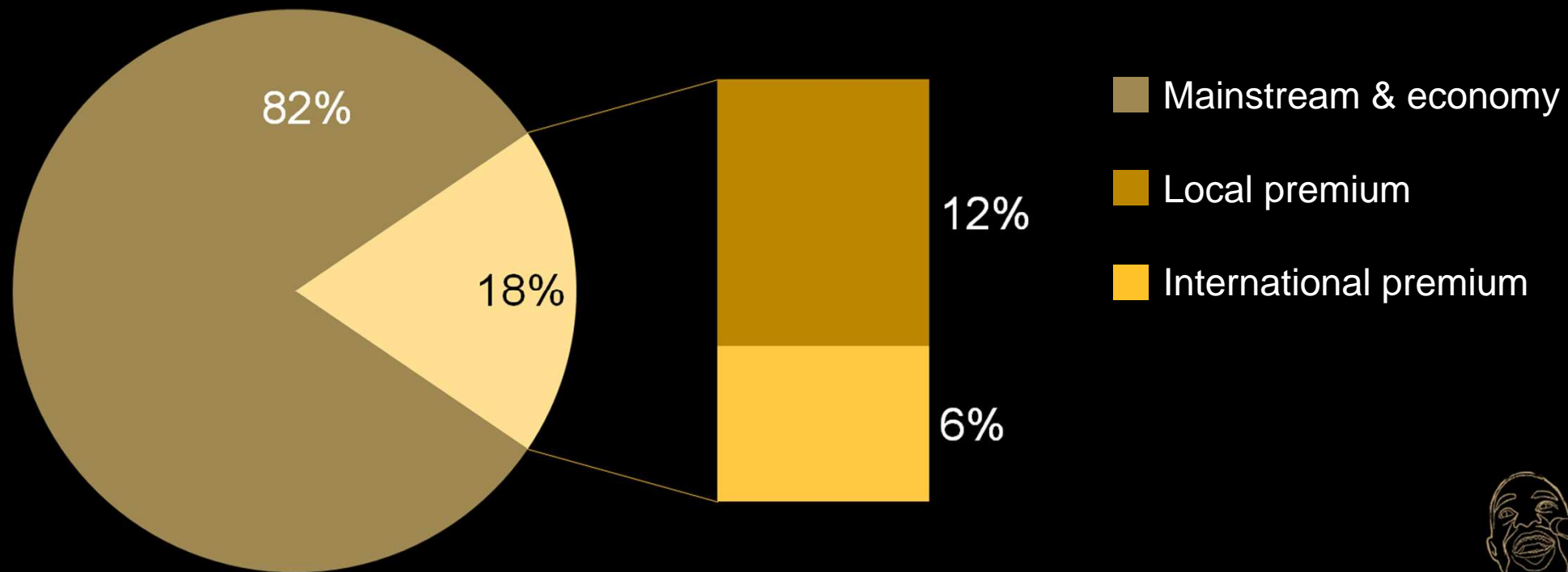
House of Brands
Tailored by Market



Global premium markets



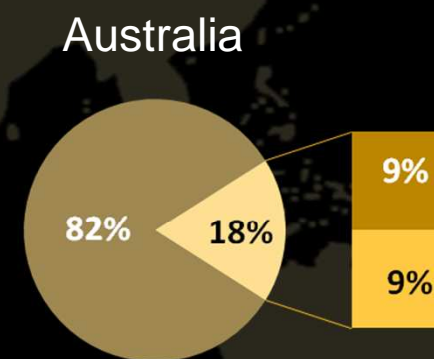
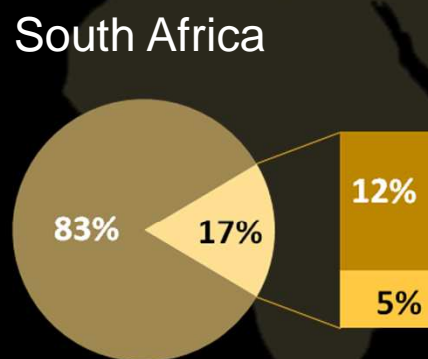
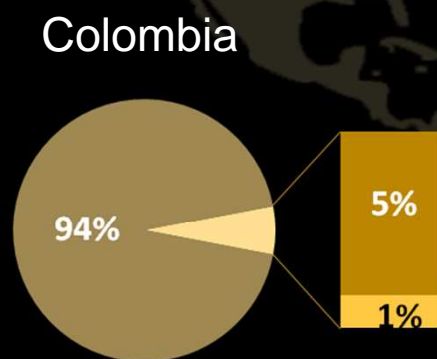
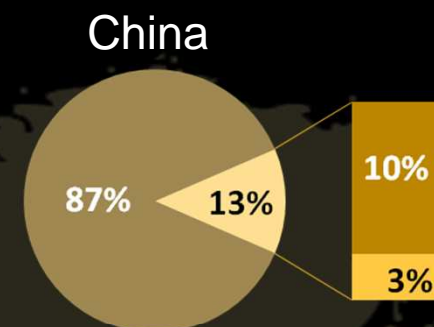
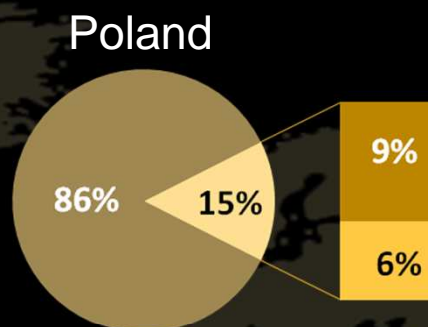
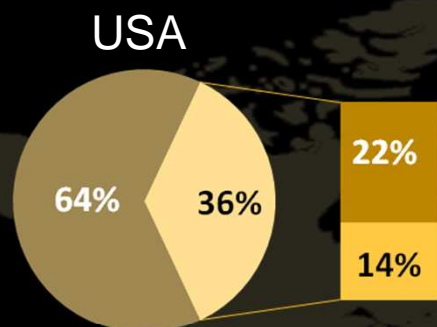
2010 global beer market



Source: Canadean; internal analysis; International premium includes both imports and licensed international brands.



Global premium markets



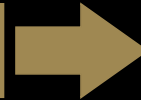
Mainstream & economy
 Local premium
 International premium

Source: Canadean; internal analysis and management estimates; South Africa includes Castle Lite, Amstel in Local Premium. Poland includes Carlsberg in international premium though WAMP in mainstream

Bespoke premium approach to every market



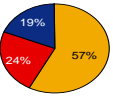


Where to play

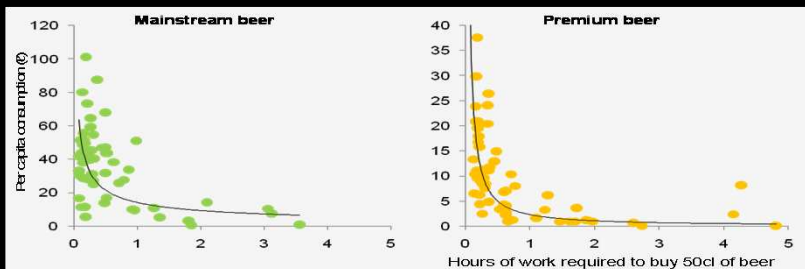


How to win

Stage of market development

Stage of Worthmore Development	Dormant	Emerging	Mature
Growth Strategy	Establish	Enlarge	Embezzle
Required Behaviour	"Make the rules"	"Play by the rules"	"Change the rules"
Growth Opportunity	 <p>Establish the worthmore category</p>	 <p>Grow the entire worthmore category; begin to sub-segment</p>	 <p>Steal share from competitor brands; sub-segment the market</p>

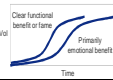
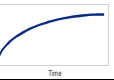
Affordability of beer



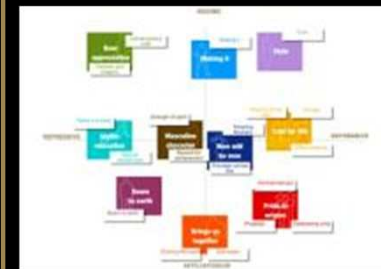
Provenance



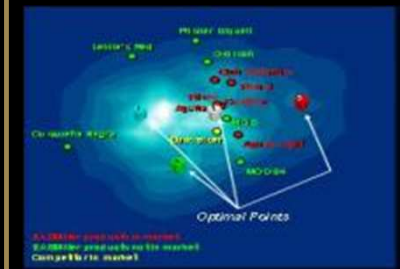
Benefit mix

Model	IWB Growth Model	LWB Growth Model
Characteristics	"Oaks" – slow to grow, but large and powerful when mature	"Pine Trees" – quicker to establish, potentially lower longevity
Growth Analogy	 <p>Clear functional benefit or taste</p> <p>Primarily emotional benefit</p>	 <p>Vol</p> <p>Time</p>
Indicative Brand Adoption Curve		
Positioning Space	<ul style="list-style-type: none"> Emphasis on emotional, image benefits Highly aspirational 	<ul style="list-style-type: none"> Emphasis on "being better" on intrinsic Strong "base" in the brand ladder
Pricing	Typically >140	Typically 115-125
Target Consumer	High SEL consumers	Wider range of SELs
Channel Emphasis	Narrow focus on high-end On Trade	Skewed to better outlets but less restricted distribution

Positioning



Flavour profile



What is a Global Brand?



Target consumers around the world
all recognise and value the brand for
the same reasons...

...as a result of global insight and
strategy executed in a consistent but
locally relevant way



Global brand iconography



Core Principles



There are six core principles that summarise the philosophy of the Global Brands Way



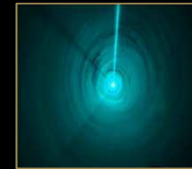
**1. Globally owned,
locally executed**



**4. Success is defined
differently across C,B,E**



2. Pay as you go



**5. Success requires specialist
resource and skills**



**3. Consumers and
Customers make or break
our Global Brands**



**6. You are what you do,
not what you say**



Case study

Peroni Nastro Azzurro in the UK:
Italian style applied to beer



Authenticity



Craftsmanship



Discoverability



Bravery



Exclusivity



Consistency



Patience



Love



Results

Peroni Nastro Azzurro is one of the fastest growing and most profitable beers in the UK

The brand owns “style” and has powerful equity and momentum



Premiumising the African portfolio



Stretching price points



Global brands

Local pride



Local Premium

+38%
3 year CAGR

Regional leverage



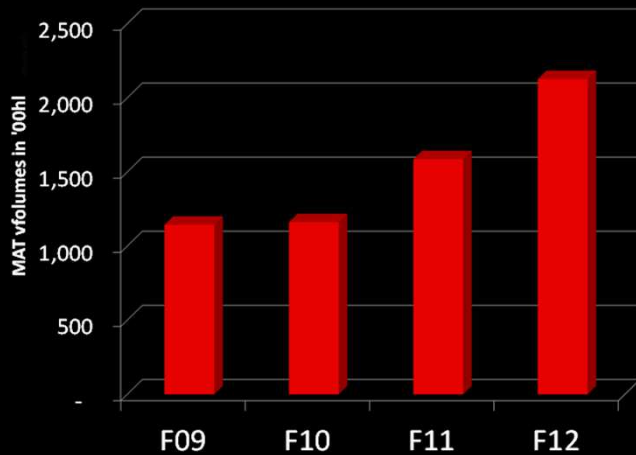
Regional Premium

+25%
3 year CAGR

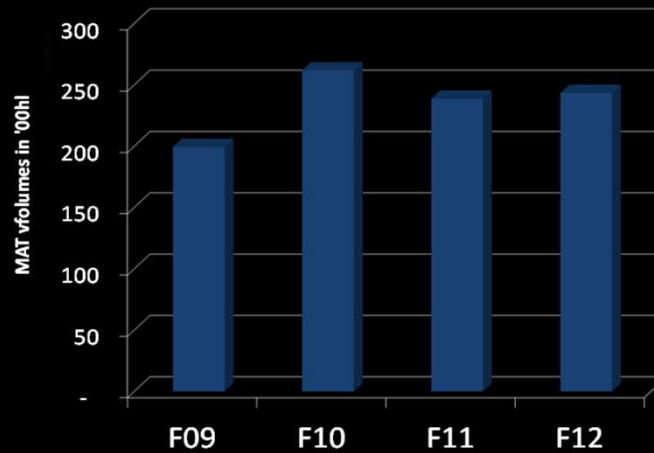
Regional leverage driving growth



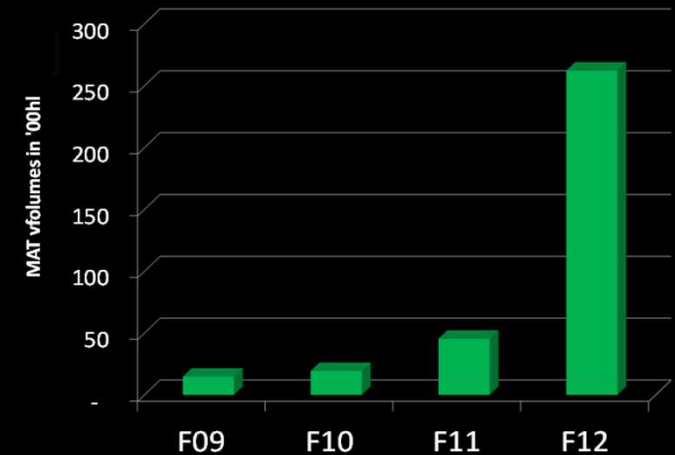
23%
3year CAGR



7%
3year CAGR



162%
3year CAGR

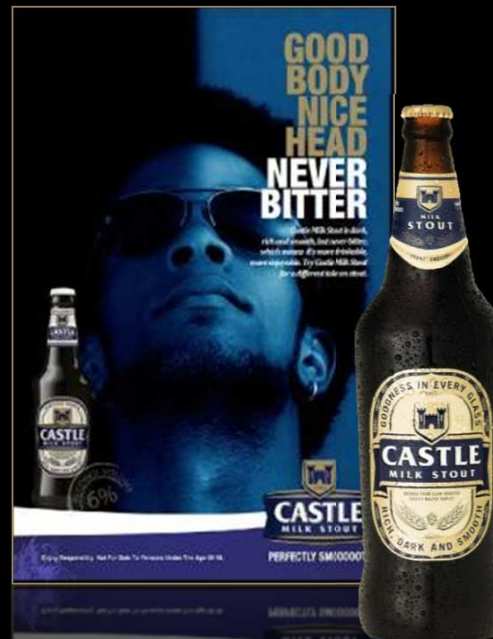


All financial years MAT to August

Castle equity unlocking growth



Long term building
of intrinsic and
international
credentials



Smooth challenger
questioning convention
in the category



Rational benefits
progressively
appealing to both men
and women

Local premium delivering to portfolio premiumisation



- In less than 3 years, local premium brand in every African market
- Using local equities to provide reassurance, both existing and dormant
- Targeting new consumers and new occasions





10th & Blake: *Strategic Framework*



Mission

Galvanize MillerCoors resources to lead growth across Craft & Import segment

Great Beer Partnerships

- Distributors planning and business building capabilities
- Retailer category management and customer solutions

Great Beers

- Current Craft & Import Brands
- Innovation

Great Beer Merchants

- Brewing and operations capability
- Strong Beer Merchant culture & Selling Team



10th & Blake: *Great Beers*



Blue Moon

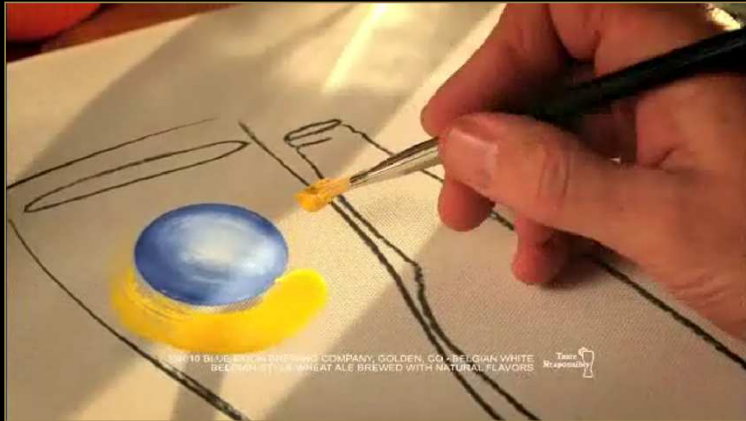
Tightly focused portfolio of “delicious, easy-to-drink wheat beers.” Growth fueled by strong flagship, seasonals and variety packs. Drive interest and credibility through specialty offerings



Leinenkugel's

Portfolio that achieves retail penetration through year-round brands and approachable seasonals; frequency by welcoming additional consumers with variety; and strong profits via selective placement of specialties

















10th & Blake: *White Space Expansion*



	Invitation	Exploration	Experimentation
Organic Growth	 		
Innovation	    <div>BMBC New Year Round Brand</div>	   <div>BMBC Specialty Series</div>	 <div>JLBC New Series</div>
Segment Size	58%	40%	2%

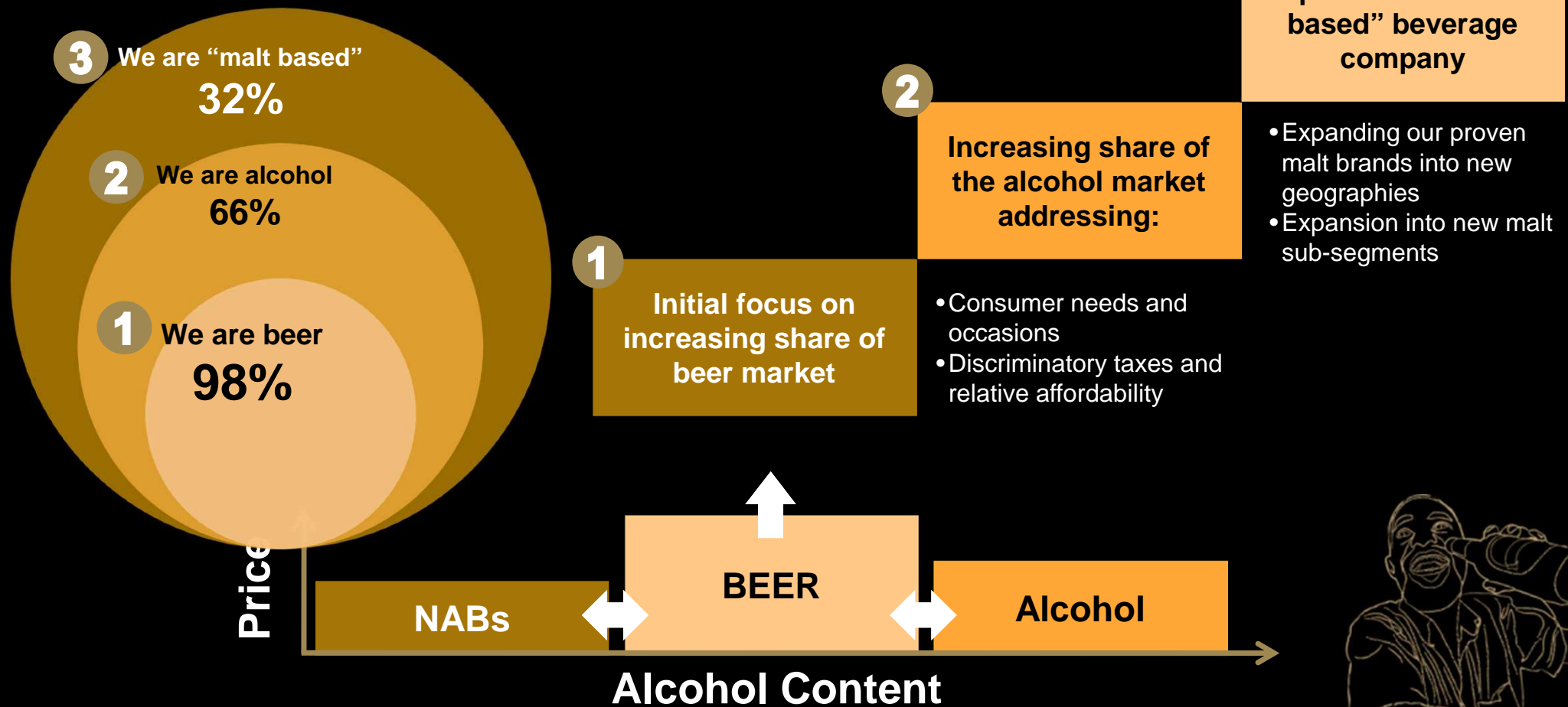
MillerCoors is currently strong in the Invitation segment with plans to grow further in Exploration and Experimentation

Expanding Categories



Defining the field of play

LATAM Volume Share F11



Example: defining expansion opportunities



Action segmentation framework

- Frequency of beer occasions
- Trade up from mainstream to premium beer
- Switching consumers from other alcohol to beer (defend)

The Action Segmentation showed 15 differentiated segments in this example market; and within, 5 segments where identified as key priority; representing 73% total volume and 75% value.

Segment	Total Beverages	Frequency from CSD		Trade Up		Grow from alcohol bev.		Currt Busn.
	% occ/ vol	Attack	Defend	Attack	Defend	Attack	Defend	Defend
1. In home with food								
10. Off-trade / social low SEC <6pm								
12. Weekends Off-trade / social, >6 pm, LDAC								
14. Discos and Bars								
15. Events								

Capturing more consumers with more occasions



Smaller packs for refreshment occasions

On the go...



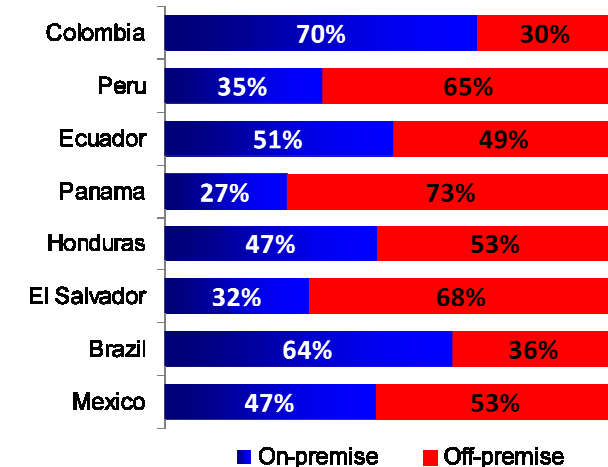
...with meals



At events....

	# of events	% of beer vol
LATAM	>120.000	12%

Expanding at home consumption



- Focus off-trade channel
- Role of Aguila Light and Cola&Pola
- Multi-pack launch in F11
- Premium opportunity

Capturing more consumers from other alcoholic drinks



From traditional products...
Consumers trading up into the beer category

both from formal...



...and informal alcohol

- 30% of total alcohol consumption in Peru
- down from 41% in F07



From more expensive spirits...
Leveraging beer's improved attractiveness



35% of Redd's volume from non beer



Africa's vision statement



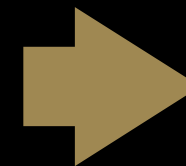
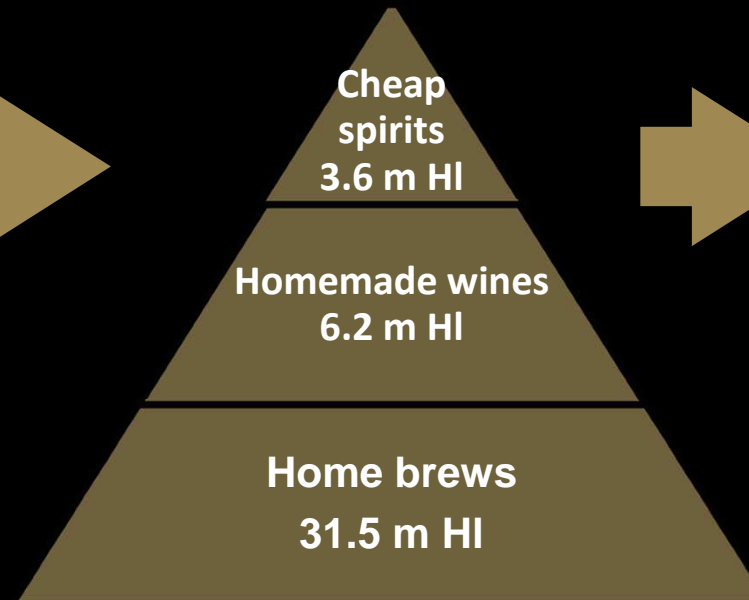
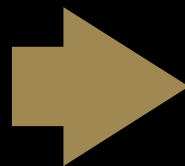
Halve the price of beer
Double the price of beer
and ... Go farming!

Growing through Africa

Sizing the opportunity in Africa



*Deep dive in
9 markets*



**\$3.7
billion
value pool**

... the opaque home-brews...



... the spirits...



... and some other stuff







Spectrum of desired benefits beyond price



SABMiller focus



Driving growth by “halving” the price



Approximate price reduction compared to mainstream

-10%



Pricing
RSP programs and deeper rural penetration

-20%



Transactional packs
Draught, smaller packs and Thabure launch

-30%



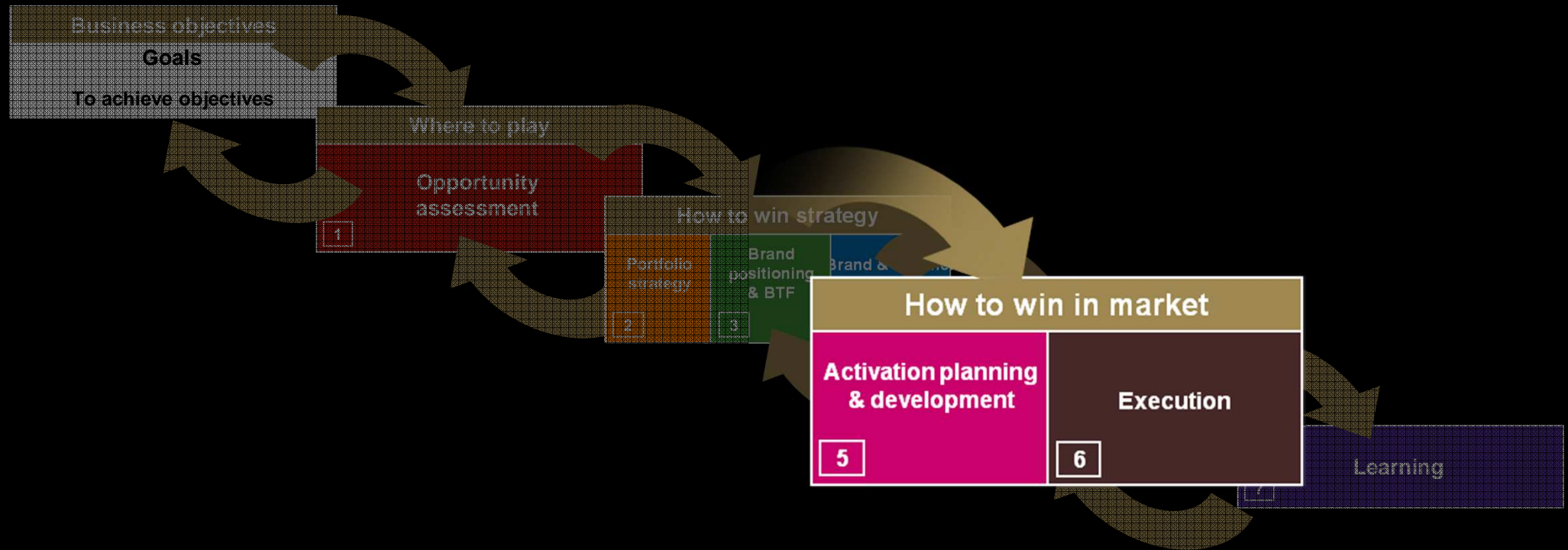
Local grains
Eagle from Sorghum, cassava in Mozambique bringing excise & farming advantages

-50%



Opaque beers
Expanding Chibuku beyond southern Africa

A global discipline to dig deep locally





In pursuit of fresh consistency...




**'You have got it the
wrong way round,
it isn't about consistent freshness...
it's about
fresh consistency'**

USA 2006

“Multiple sources of influence”





Activity Assessment Guide

HOMEEXIT

Introduction | Identify potential activity types > Select | Full List by > Select | Feedback | Print

» Traditional Media

» Web & Online Comms

» Mobile & Mobile Web

» Social Networks & Media

» Sponsorship Rights & Events

» Product/Pack Design & Communications

» Consumer Promotions

» In-Store Visibility

» On-Trade Visibility

» Trade Promotions & Relationship

Full list of activity types

Activity Types, classified into Activity Groups in order to cluster similar activities. Descriptions can be viewed by rolling over the Activity Type name.

Traditional Media <ul style="list-style-type: none">• TV advertising• Cinema advertising• Radio advertising• Outdoor advertising• Print advertising• Public relations	Web & Online Comms <ul style="list-style-type: none">• Brand website• Campaign website• Email• Banners & rich media adverts• Advertising: Website takeovers• Search advertising (PPC)	Mobile & Mobile Web <ul style="list-style-type: none">• Brand mobile website• Entertainment apps• Information/utility apps• USSD or simple websites• SMS/MMS• QR codes (2D barcodes)• Mobile advertising	Social Networks & Media <ul style="list-style-type: none">• Brand social profiles• Entertainment apps• Information/utility apps• Community management• Social conversation seeding• Social media platform advertising	Sponsorship Rights & Events <ul style="list-style-type: none">• Sponsorships• Media sponsorship• SABMiller owned events• National celebrations & festivals• Local community events• Special interest events• Brand ambassadors
Product/Pack Design & Communications <ul style="list-style-type: none">• Special edition interest area bottle/pack• Temporary bottle label/pack comms• Special edition sized bottle/pack• Permanent bottle/pack design change	Consumer Promotions <ul style="list-style-type: none">• Free/discounted product• Coupons• Loyalty initiatives• Gift with purchase• Samplings/tastings• Instant win• Contest/sweepstake	In-Store Visibility <ul style="list-style-type: none">• On-shelf brand POS• Off shelf display• Other in-store POS• Branded category signage/shop frontage	On-Trade Visibility <ul style="list-style-type: none">• Coolers and draft equipment• Internal signage and furniture• Barware• External signage and furniture• Direct consumer engagement	Trade Promotions & Relationship <ul style="list-style-type: none">• Promotional rebates• Incentive/reward schemes• Competitions• Staff training/education• Samples/free products• Co-operative advertising• Customer event sponsorship





Cuts through

- Stands out from the crowd and clearly linked to the brand

Coherent

- Easy to understand and hangs together as one body of work

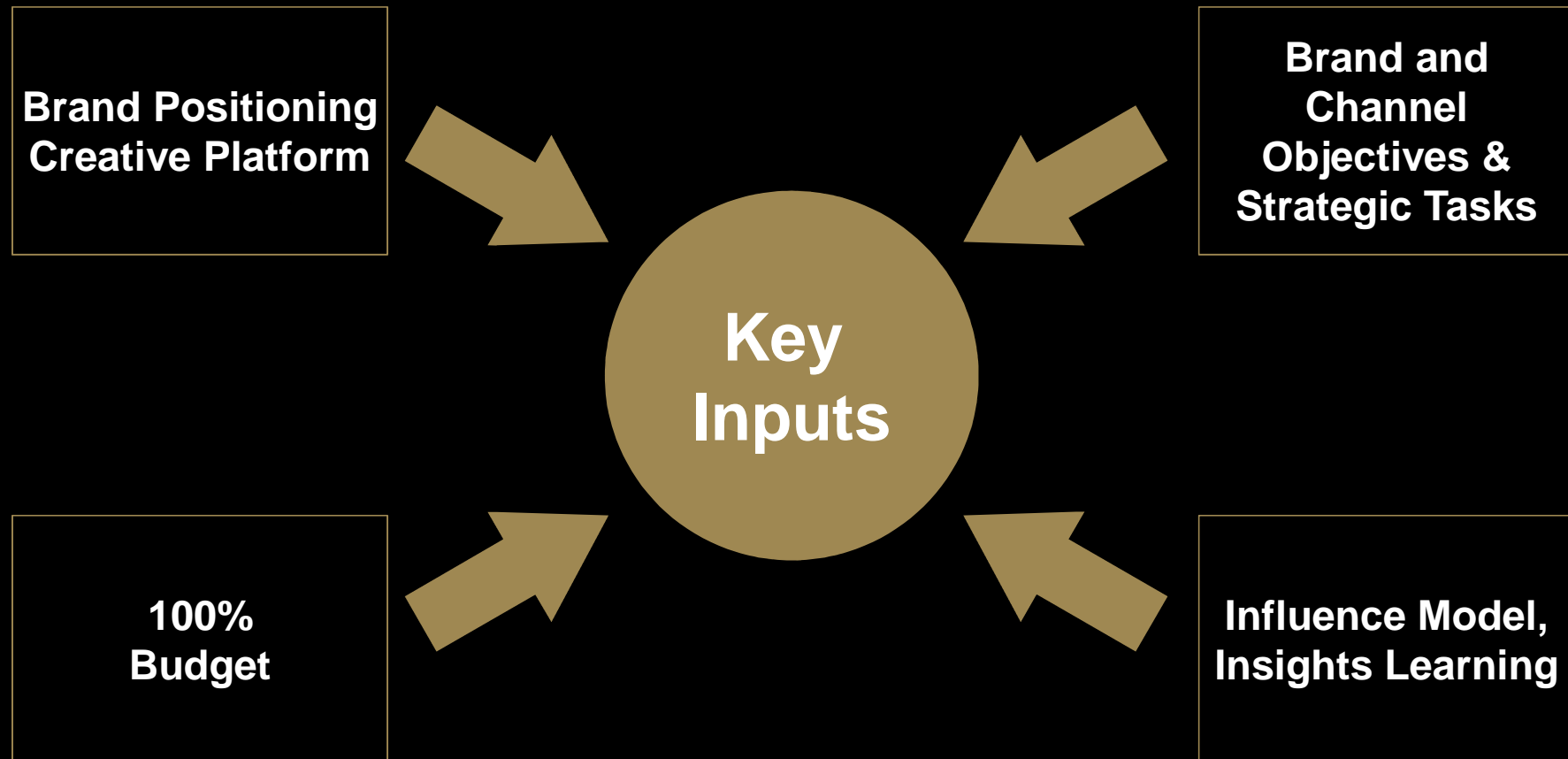
Compelling

- Emotionally and rationally persuasive

Consistent

- Delivers the brand positioning, its narrative and iconography

Integrated Activity Planning





Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.



The extra cold feeling in every bottle of Castle Lite invigorates and gives the clarity to take on any situation



Not for Sale to Persons Under the Age of 18.

BUY CASTLE LITE AND YOU COULD
WIN
A LIMITED EDITION
STAINLESS STEEL
COOLER BOX



UNLEASH
THE EXTRA COLD
REFRESHMENT

CASTLE LITE

Prize Requirements: See for details. Ends 12/31/11. See sign for details.

EXTRA COLD CASTLE LITE



CASTLE LITE

EXTRA COLD

CASTLE LITE
INSIDE



CASTLE LITE

UNLEASH
THE EXTRA COLD
REFRESHMENT



CASTLE LITE

Unleash the Extra Cold Refreshment



Specialist Liquor display incentive



Specialist Liquor poster



The innovative 'Just Add Ice' pack entrenched the extra cold proposition



Launch Extra Cold Draught as part of premium drive





Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.



Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.



Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.



Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.



Enjoy Responsibly. Not for Sale to Persons Under the Age of 18.

Mobile Ice Bar



HOME ★ CASTLE LITE ★ SHARE

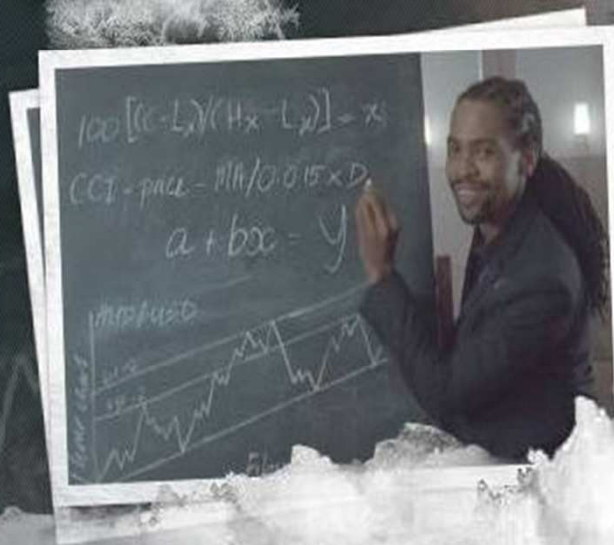
★ ENTER A
STATE OF COOL

COMPETITION ★ CHILL-O-METER

WELCOME CASTLE!



THE BRAIN FREEZE



★ HIGH SCORE : 187000

BEING EXTRA-COLD ISN'T JUST ABOUT HAVING A GREAT BODY - YOU'RE GOING TO NEED TO HAVE MENTAL STRENGTH TOO. THIS CHALLENGE IS ALL ABOUT THE AGILE MIND, SO BRUSH UP YOUR BRAIN CELLS AND GET READY TO CRACK SOME EQUATIONS...

PLAY THE GAME

SKIP THE GAME

CASTLE
LITE

[HOME](#) ★ [CASTLE LITE](#) ★ [SHARE](#)

★ [ENTER A
STATE OF COOL](#) ★

[COMPETITION](#) ★ [CHILL-O-METER](#)



ARE YOU READY TO ENTER A STATE OF COOL?

★★★★

OK PLAYER, YOU MIGHT CLAIM YOU'RE COOL, BUT HAVE YOU GOT WHAT IT TAKES TO BE EXTRA-COLD? THERE'S ONLY ONE WAY TO FIND OUT, SO TAKE THE FIRST STEP AND CLICK THE 'LIKE US' BUTTON NOW...

 ["LIKE US" TO WIN](#)

[GET STARTED](#)



440ml Can Launch

Driving trade-up and new outlet distribution



 **440ml COLD ACTIVATED CAN**
GET EXTRA 30%
EXTRA COLD REFRESHMENT

30% EXTRA



Not for Sale to Persons Under the Age of 18.

With a
COLD BLUE REFRESHMENT LINER
to lock in the great taste of
Extra Cold Lagered Refreshment




When the Snow Castle
appears blue, you know it's time for
EXTRA COLD REFRESHMENT.



‘Feel the beat of Sub Zero’




ENTER A STATE OF COOL AND YOU COULD
WIN A TRIP TO THE WORLD'S
BIGGEST ICE BAR
AND TOUR MIAMI WITH FISTAZ MIXWELL



EXTRA COLD REFRESHMENT
FEEL THE BEAT OF
SUB ZERO
WIN TICKETS
DRAKE LIVE EXPERIENCE

Not for Sale to Persons Under the Age of 18.

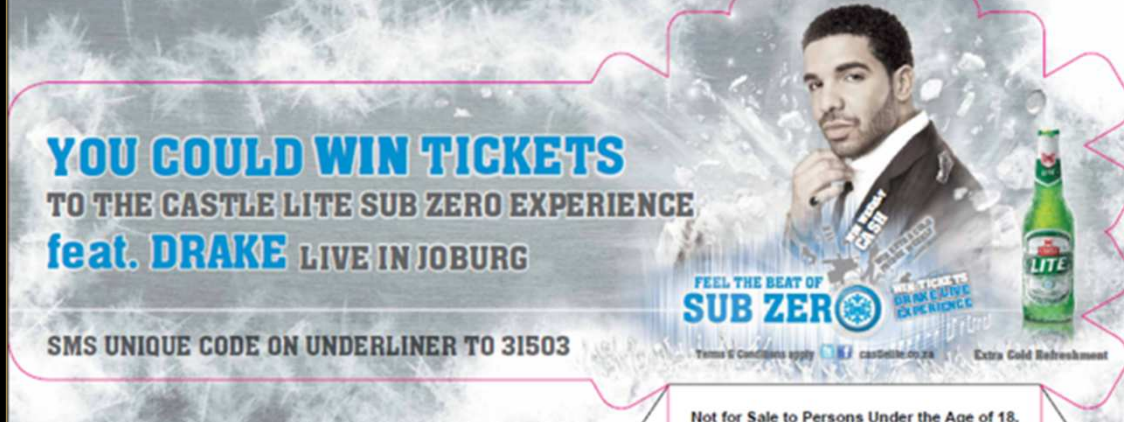
YOU COULD WIN TICKETS
TO THE CASTLE LITE SUB ZERO EXPERIENCE
feat. DRAKE
LIVE IN JOBURG



FEEL THE BEAT OF
SUB ZERO
WIN TICKETS
DRAKE LIVE EXPERIENCE

Not for Sale to Persons Under the Age of 18.

YOU COULD WIN TICKETS
TO THE CASTLE LITE SUB ZERO EXPERIENCE
feat. DRAKE LIVE IN JOBURG



FEEL THE BEAT OF
SUB ZERO
WIN TICKETS
DRAKE LIVE EXPERIENCE

SMS UNIQUE CODE ON UNDERLINER TO 31503

Not for Sale to Persons Under the Age of 18.





Cuts through

- Stands out from the crowd and clearly linked to the brand

Coherent

- Easy to understand and hangs together as one body of work

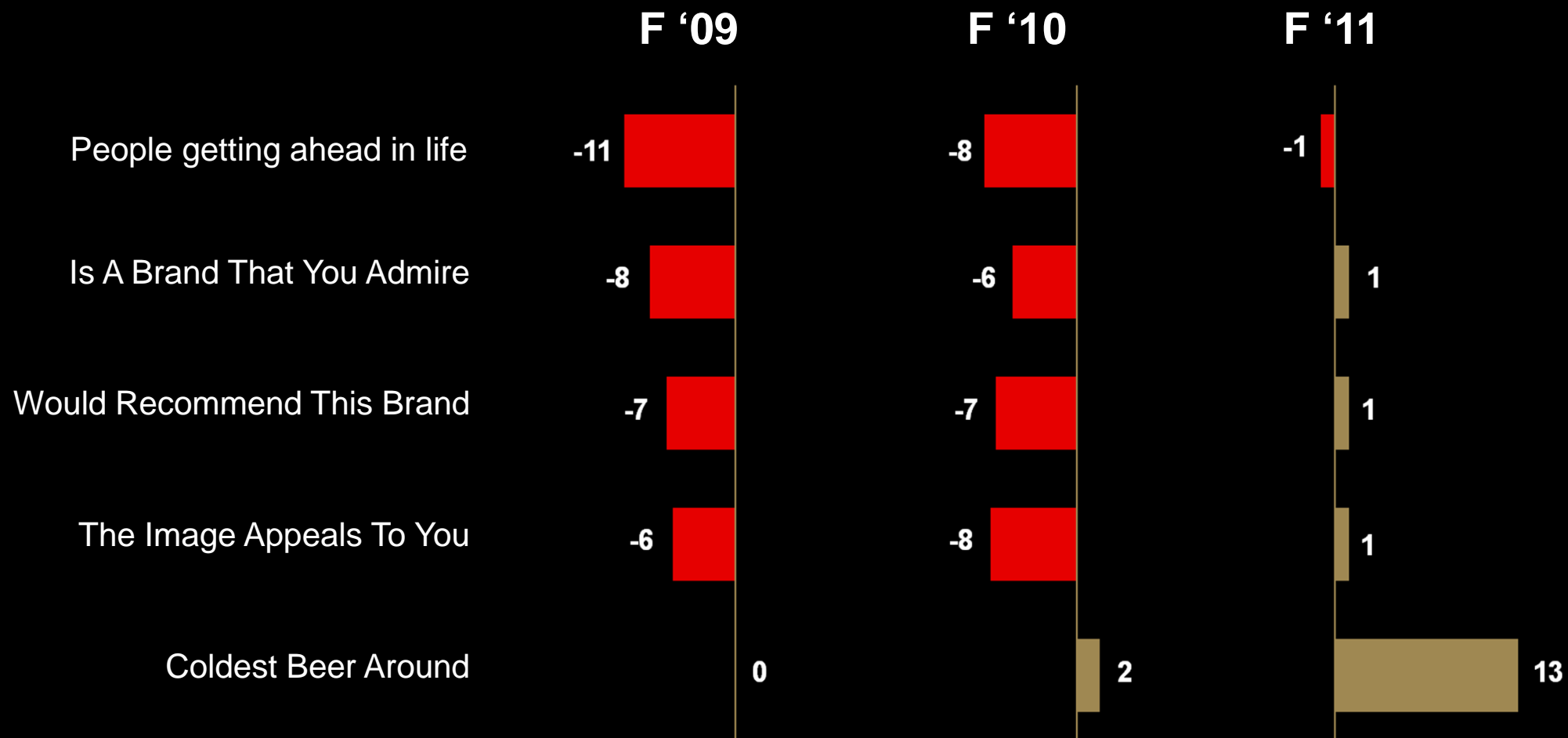
Compelling

- Emotionally and rationally persuasive

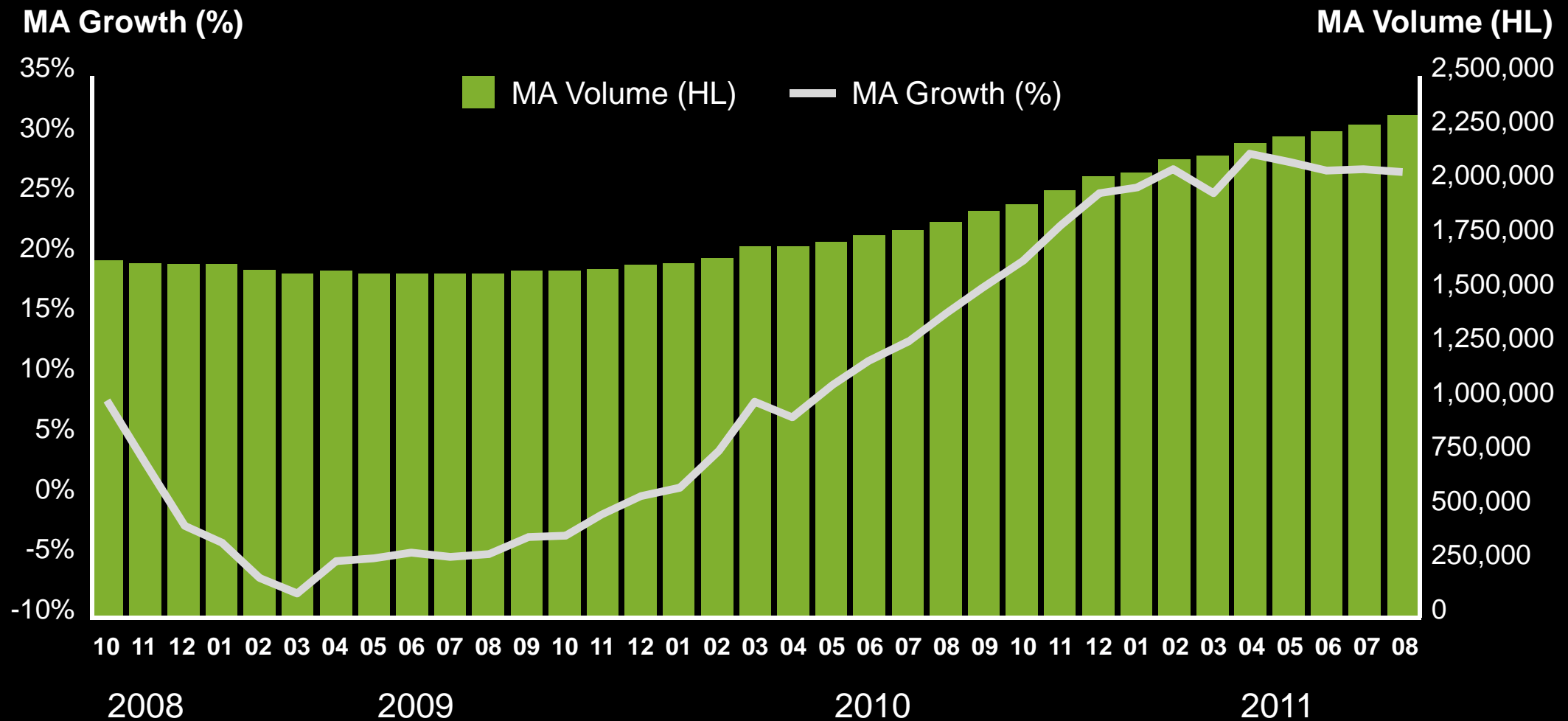
Consistent

- Delivers the brand positioning, its narrative and iconography

Castle Lite Performance Difference vs Amstel



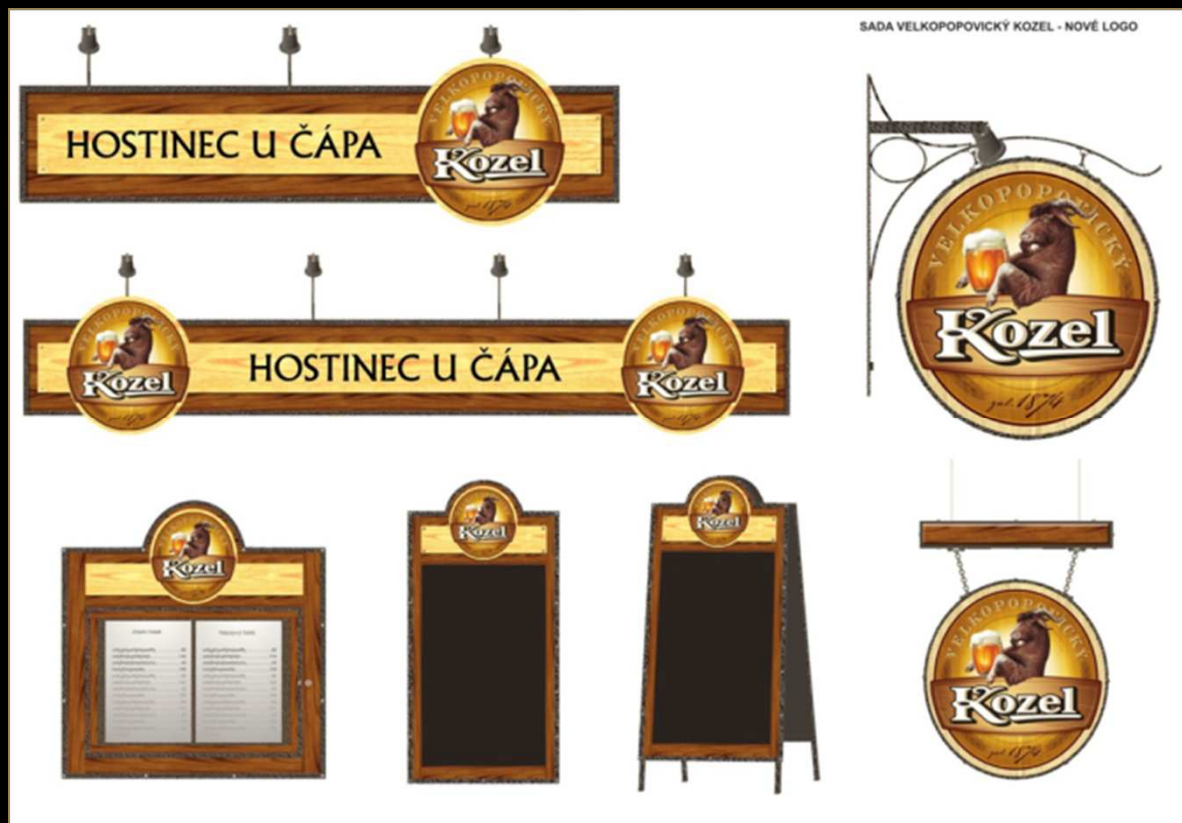
Castle Lite performance overview





Kozel embodies honest
craftsmanship and is reward
for unsung heroes who deserve
appreciation





“Kozel rewards honest work”



Image building activations aimed to establish a strong emotional bond with consumers



Image communication



Regional fachmans



Kozel Day



Intrinsic communication



Kozlovna



Consumer promotions

Voluntary firemen





**POCTIVÁ
PRÁCE TRKNE
NA PRVNÍ
POHLED**

Nová 1,5l láhev



Kozel. Kdo umí, umí.

ALKOHOL ZA VOLANT NEPATŘÍ
www.koholsrozumem.cz



PET Display visualisation







Cuts through

- Stands out from the crowd and clearly linked to the brand

Coherent

- Easy to understand and hangs together as one body of work

Compelling

- Emotionally and rationally persuasive

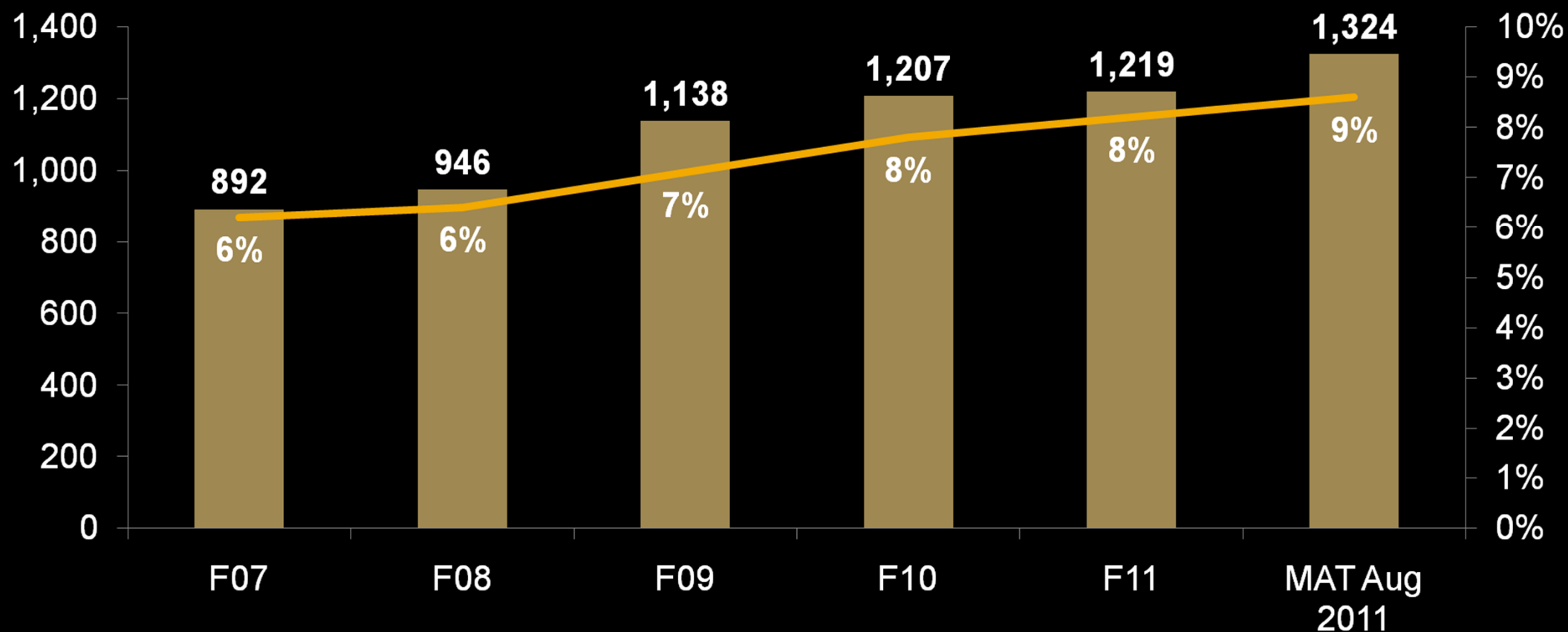
Consistent

- Delivers the brand positioning, its narrative and iconography

Kozel performance













■ Total Volumes (000 hl) — Volume market share (total market)



MillerCoors: The Opportunity



Key Accounts continue to Gain in Size & Influence Across the World

Retailer	% Growth '99- '08	Retail Sales
 Schwarz KG	296%	\$80bn (USD)
 Tesco	179%	\$96bn (USD)
 Costco	163%	\$71bn (USD)
 Wal-Mart	146%	\$401bn (USD)
 Aldi 100	100%	\$66bn (USD)
 Carrefour	98%	\$158bn (USD)
 Target	89%	\$63bn (USD)
 Metro	84%	\$99bn (USD)
 Kroger	68%	\$76bn (USD)
 Rewe Group	63%	\$62bn (USD)



Sources: Deloitte Global Powers of Retailing and Fortune 500 Global money.cnn.com



MillerCoors: The Opportunity



Such Growth is Rebalancing Power Between Key Accounts and Suppliers

Retailers are evolving from Merchants to Marketers



Retailers are leveraging Shoppers insights



How Tesco became Britain's top supermarket

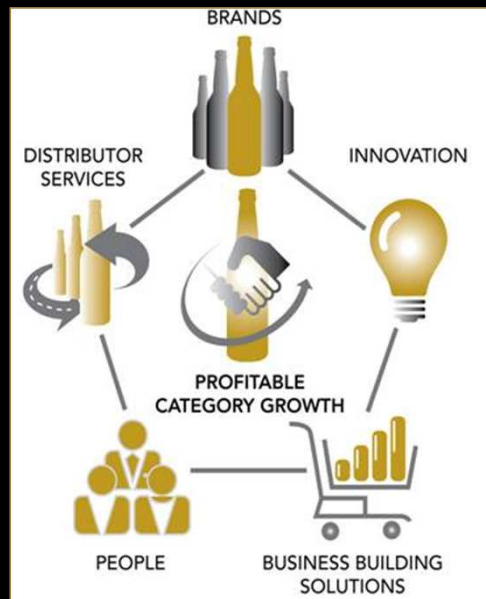
Retailers demand differentiated, Category-Building Solutions



MillerCoors: The Solution



The MillerCoors Advantage



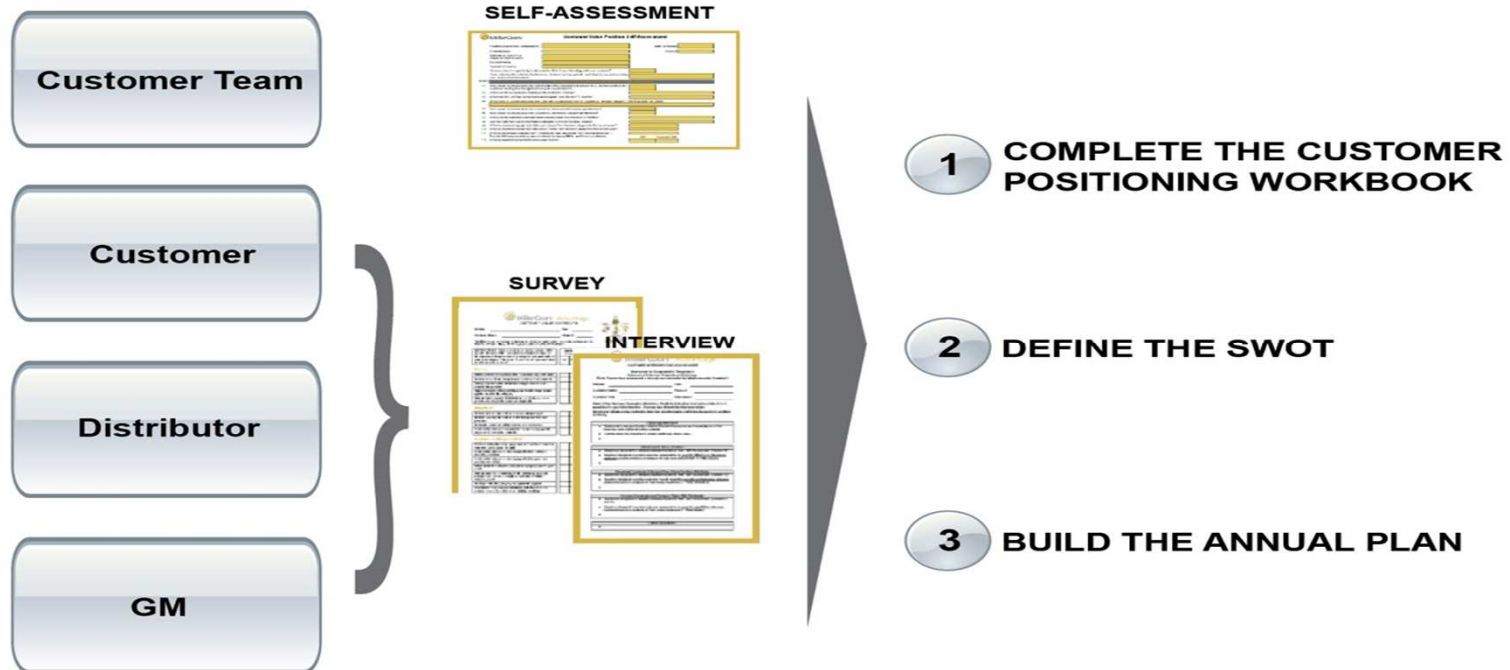
Deliver *insight*-driven *solutions* and flawless *execution* to grow the size and value of our Retailers' beer *category*, while gaining a disproportionate share of such growth

To activate the MillerCoors Advantage, powerful capabilities were quickly developed across Plan, Sell, and Execute dimensions



Plan

Customer Positioning



Customer Positioning provides us a rich, holistic view of our strengths and weaknesses across the top 100 Key Accounts and serves as the foundation of every Annual Plan

Sell

Category Management






MERCHANDISING

ASSORTMENT

PRICING

PROMOTION

SPACE

MillerCoors leverages a MAPPS category management framework to dissect our Key Accounts' business with precision and offer tailored solutions to differentiate and win in their markets.

Sell

Category Management

Space Assortment Platform

1 How Big Is The Cooler Box?

Space Optimization

2 What Do I Put Into The Cooler?

Incrementality

3 How Do I Want The Cooler To Look?

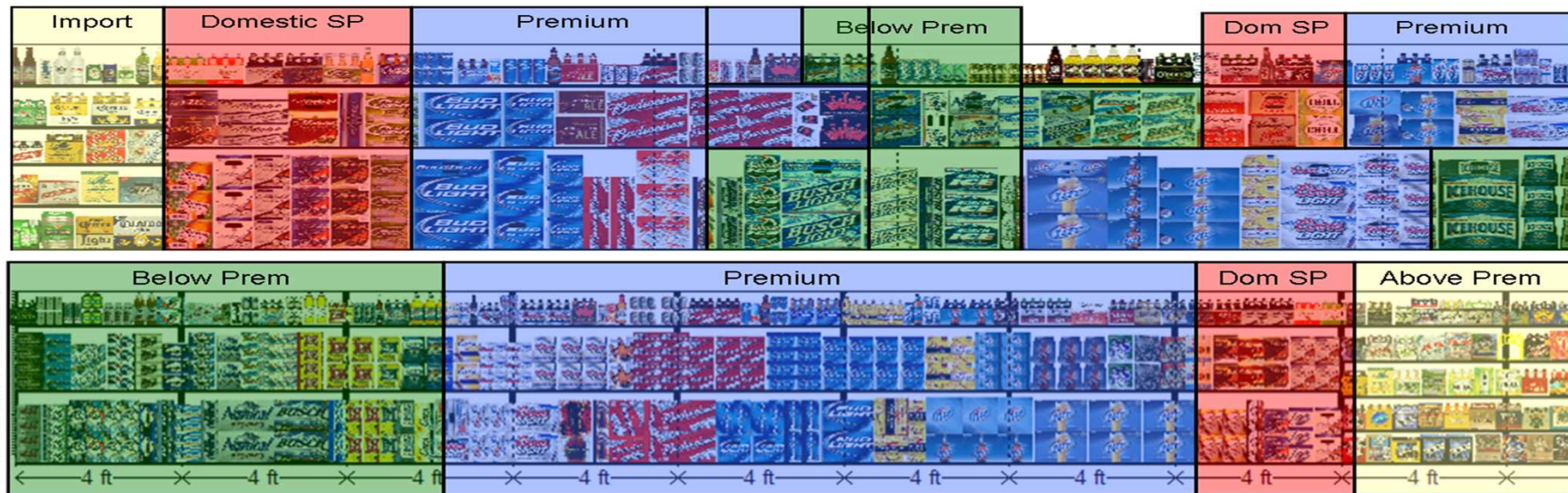
**Shopper-Centric
Merchandising**

Millercoors' Space & Assortment Platform & Capabilities reinforces our category-first strategy and shopper-centric approach in everything we do

Sell

Category Management Space Assortment Platform

... from distributor centric ...



...to shopper centric

Shoppers have defined ease of shopping as organization and location; Retailers who deliver against such shopper-centric thinking have been rewarded with roughly 3% category growth

Sell

Category Management

Space Assortment Platform

Shopper Insights and Marketing

Insights



Solution



Retailers are becoming increasingly sophisticated, demanding all retail solutions not only be differentiated, but also underpinned with Shopper Insights – MillerCoors developed a robust Shopper Marketing capability

Execute

B.E.E.R



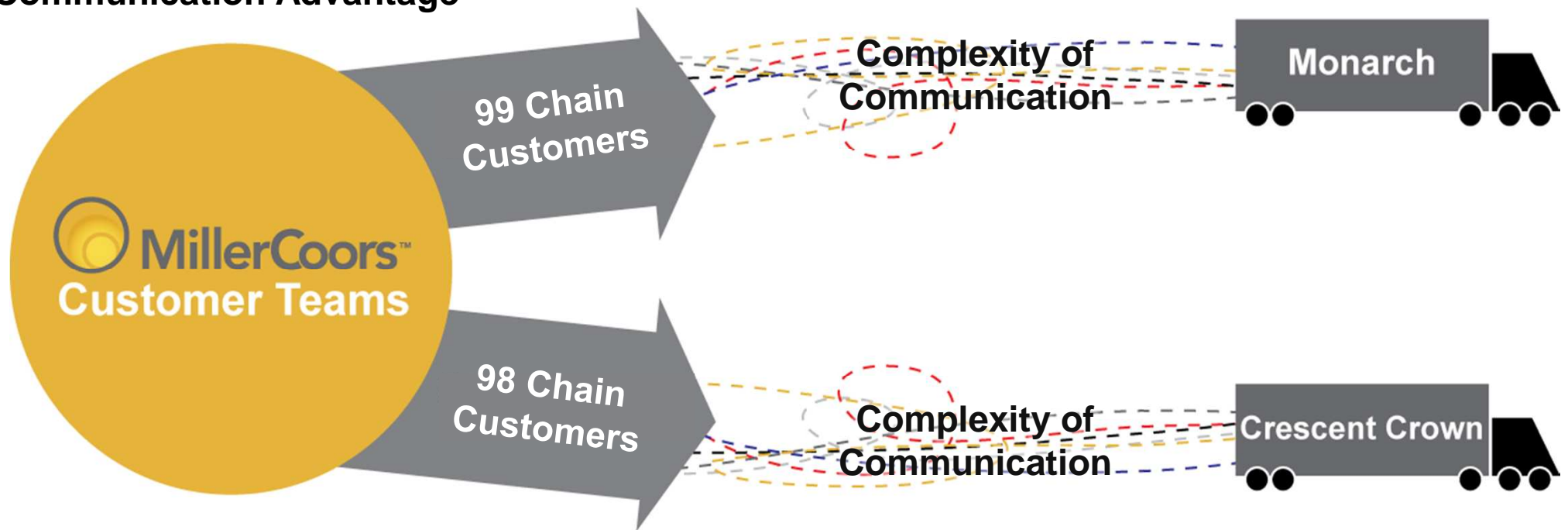
The B.E.E.R. capability enables:

- Consistent inspection of retail outlet execution by Channel
- Easy Identification of execution opportunities
- Common fact base for MillerCoors and Distributors to problem solve against

Execute

B.E.E.R

Communication Advantage



The Communication Advantage provides clear communication of Key Account retail expectations to the right Distributor stakeholders at the right time to improve execution consistency



MillerCoors case study: Kroger



Insights:

Kroger shoppers were not identifying Kroger as a destination for variety and craft OOSs ran rampant. Crafts still remained the hottest segment for Kroger, with craft seasonals driving a significant part of that growth, so the Retailer was yearning for a solution to efficiently merchandise craft seasonals & engage Kroger shoppers

Solution:



Different Executions For Each Season



Results:

Kroger's craft business +19% & +2 share points YTD. MillerCoors is driving Kroger's craft growth: Blue Moon franchise +38%, Blue Moon seasonals +43%, Leinenkugel's franchise +41%, Leinenkugel's seasonals +95%



MillerCoors case study: 7 Eleven



Insights:

7-Eleven perceived by shoppers as lacking in variety & assortment of beer & wine. 7-Eleven has considerable conversion opportunity. 7-Eleven's coolers are tight on space, leading to limited inventory & frequent out of stocks on high velocity premium light SKUs

Solution:



discover a new taste
explore our selection of fine beer and wine



Results:

Stores with solution grew beer category sales +5% (4 points > rest of market), total alcohol sales +7% (5 points > rest of market) and experienced a significant increase in beer & wine revenue per store per day (+17%). 7-Eleven corporate has endorsed this solution for franchisees looking to increase variety of above premium beer & wine



MillerCoors case study: Buffalo Wild Wings



Insights:

Buffalo Wild Wings # 1 on-premise customer for MillerCoors, wants to be known as a provider of high quality draft beer, wings, sports and ultimate social experience. MillerCoors research highlighted power of cold draft beer's ability to improve shopper perception of a retailer's draft beer quality and drive shopper loyalty to a retailer known for serving cold draft beer

Solution:



Results:

Coors Light +112% during month of program. Coors Light +5% year to date. MillerCoors total business +4.5% with BWW year to date. MillerCoors honored with "Business Partner of the Year" award last four consecutive years. MillerCoors business at BWW over those four years is +15%

MillerCoors: the results



**Cannondale
PowerRankings**

Across entire world of FMCG, we jumped 27 spots as Best Supplier

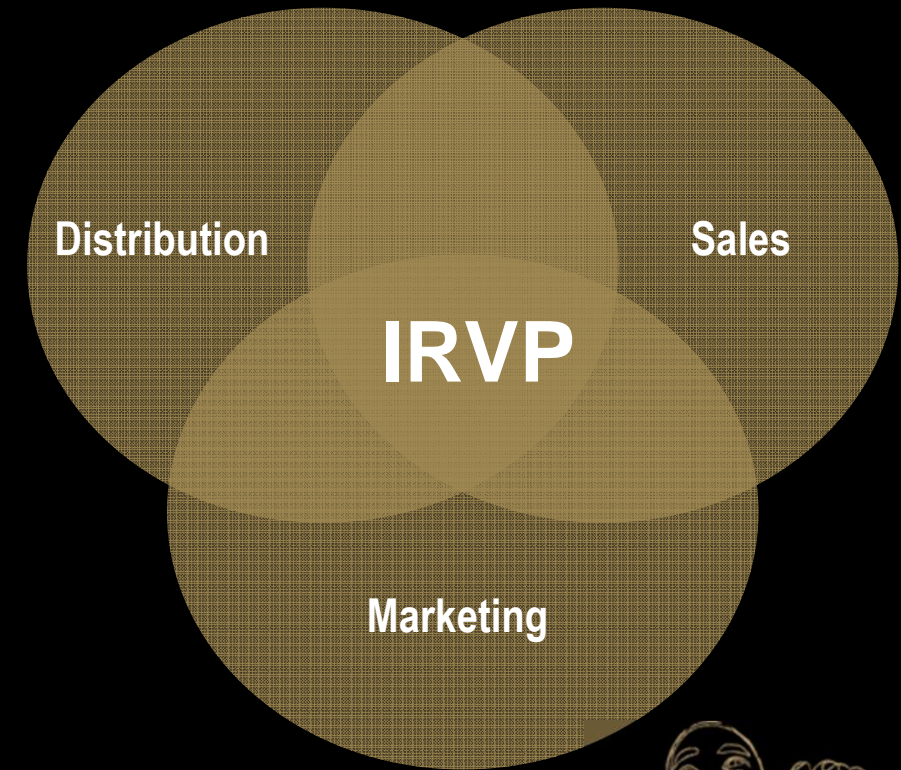
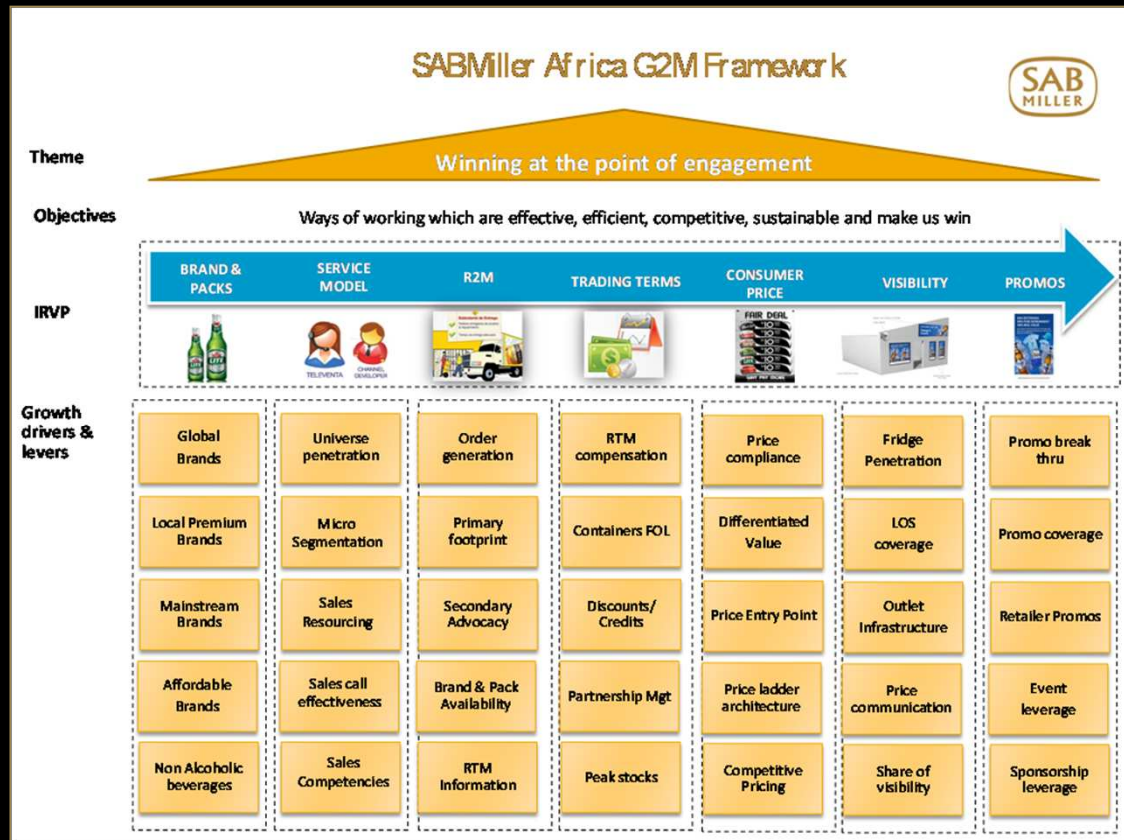
**Tamarron Survey
of Distributors**

Rated #1 Beer Supplier for Category Management – 1st time ever!

**Category
Captaincies**

Greatly expanded MillerCoors Category Captaincies; increased 180 accounts or over 6,000 outlets

Retailer execution in Africa – keep it simple



Winning @ the Point of Sale in Uganda



Refrigeration

- Cooler population increased from 200 units to over 2000 units (↑ penetration to 98% in top 2,000 volume outlets)



Brand visibility

- Brand house strategy implemented: 911 brand houses in F11



Pricing

- F11 Price Compliance from In-Trade Audits 83% Mainstream & 97% VFM
- Improved channel margins



Promotions

- Multiple Brand property activations Digital marketing campaigns
- National Big Hits on Mainstream category

Uganda outlets



Before



After

Uganda outlets



Before



After

Uganda outlets



Before



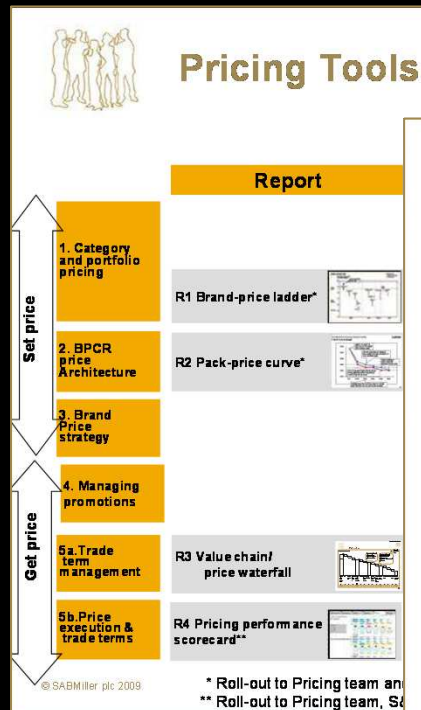
After

Revenue Management

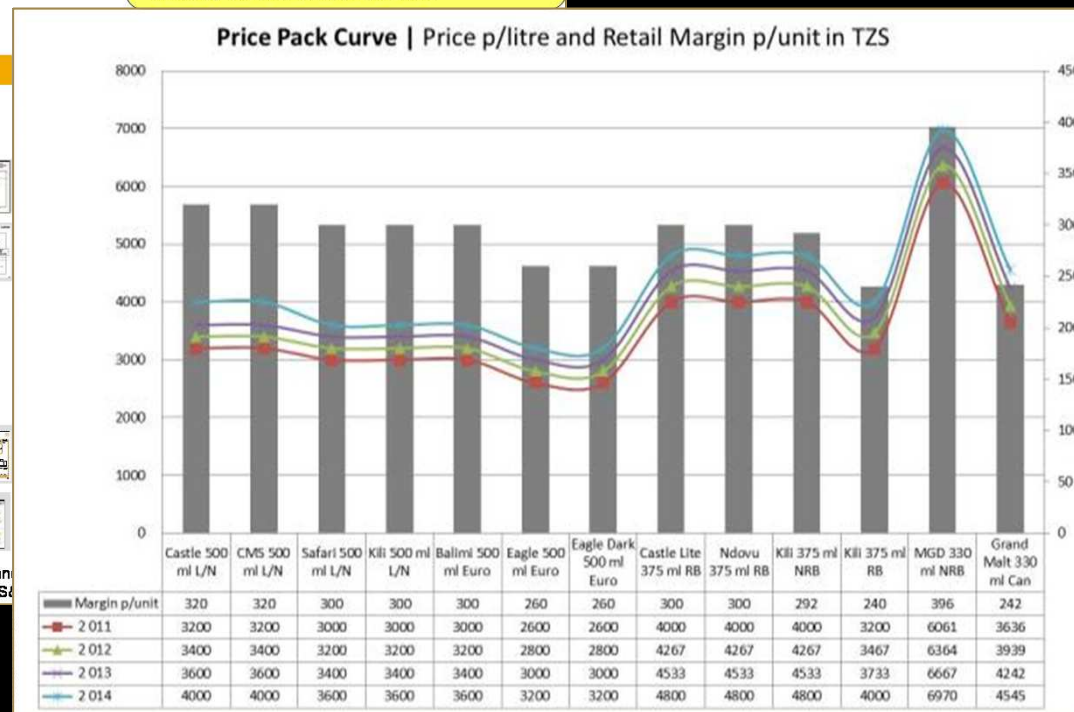
Extracting Maximum Value



Global and regional analytical tools



- Pricing tools help to both set the price and get the price
- PP as is relatively advanced at the former, but relatively not advanced at the latter



* Roll-out to Pricing team and

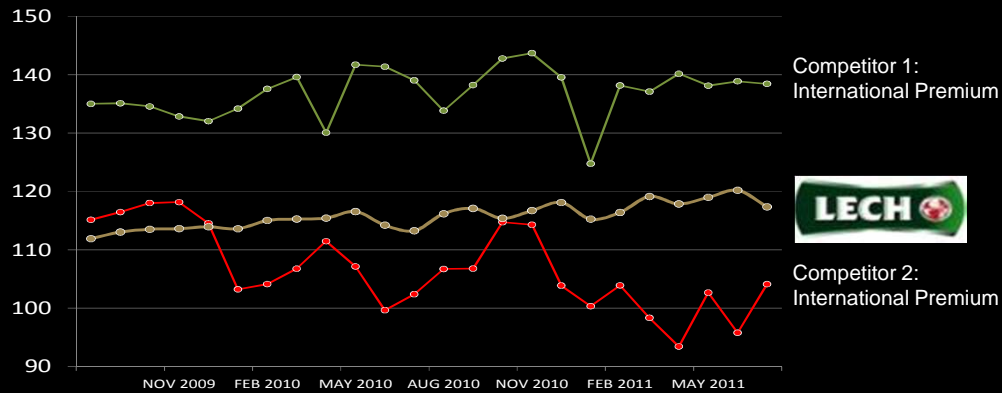
** Roll-out to Pricing team, S&M



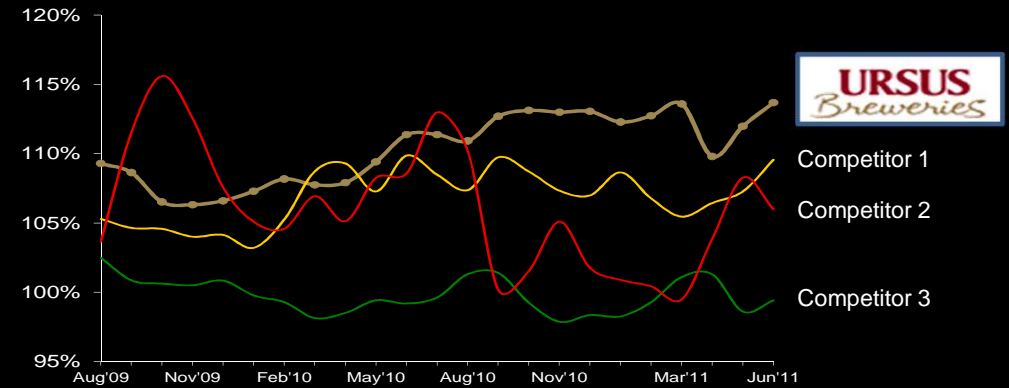
Europe price environment



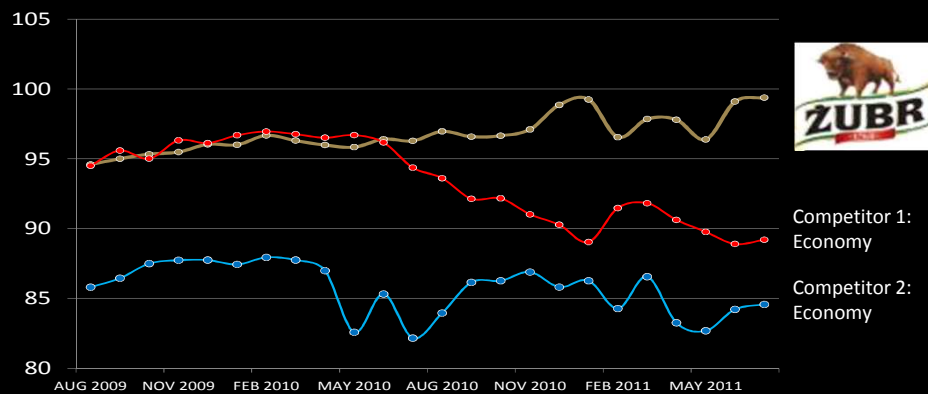
Poland: Premium WAMPS



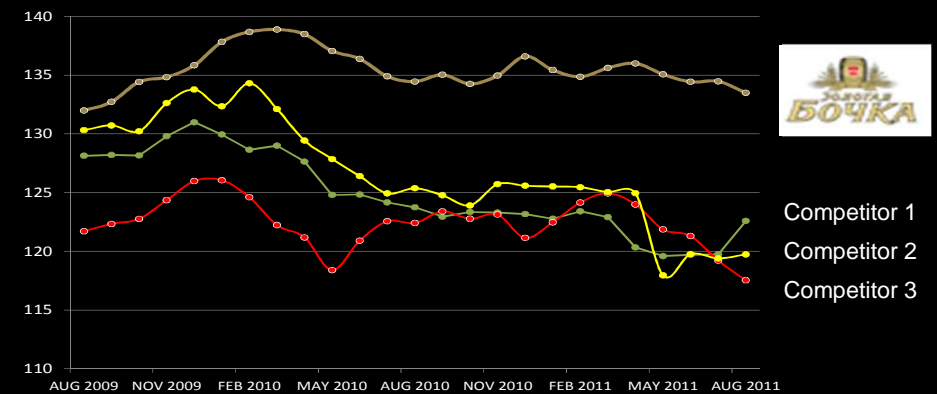
Romania: Company WAMPS



Poland: Economy WAMPS

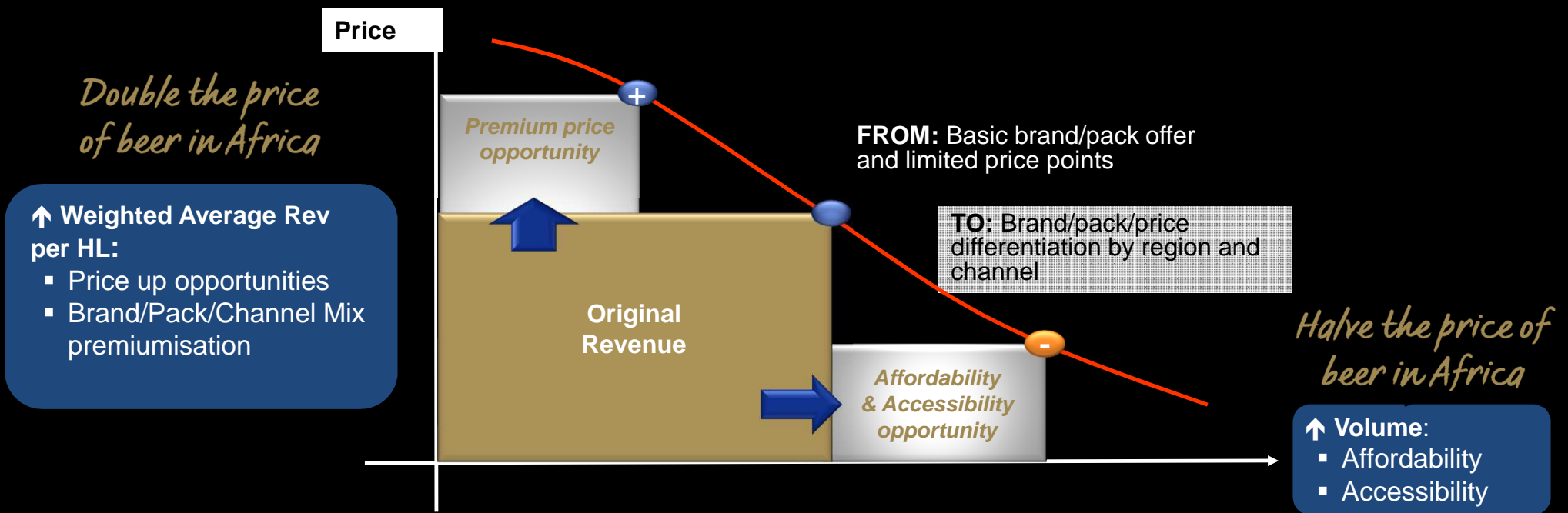


Russia: Premium WAMPS

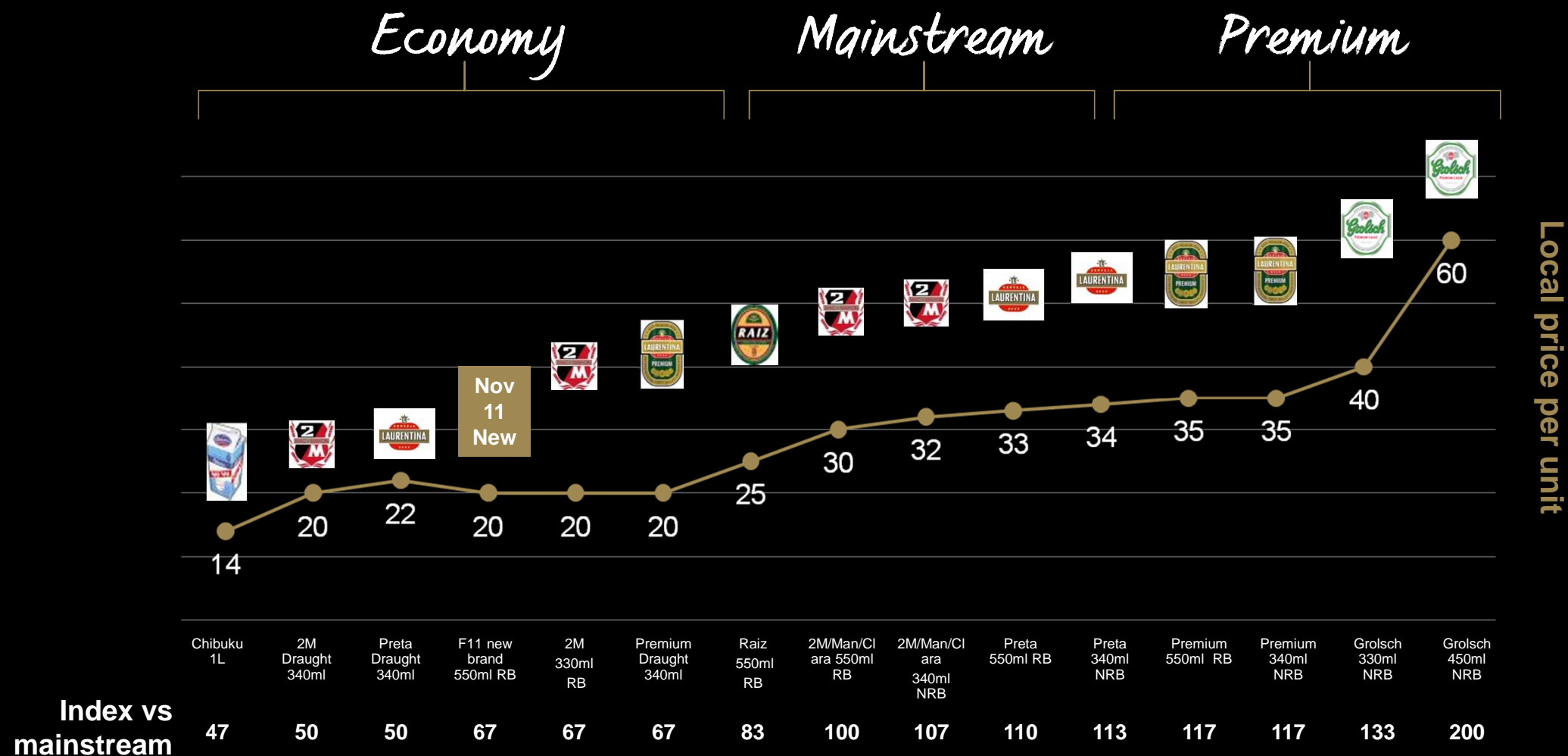


Sources: Nielsen omnibus data, IRI supermarket surveys

Revenue management in Africa



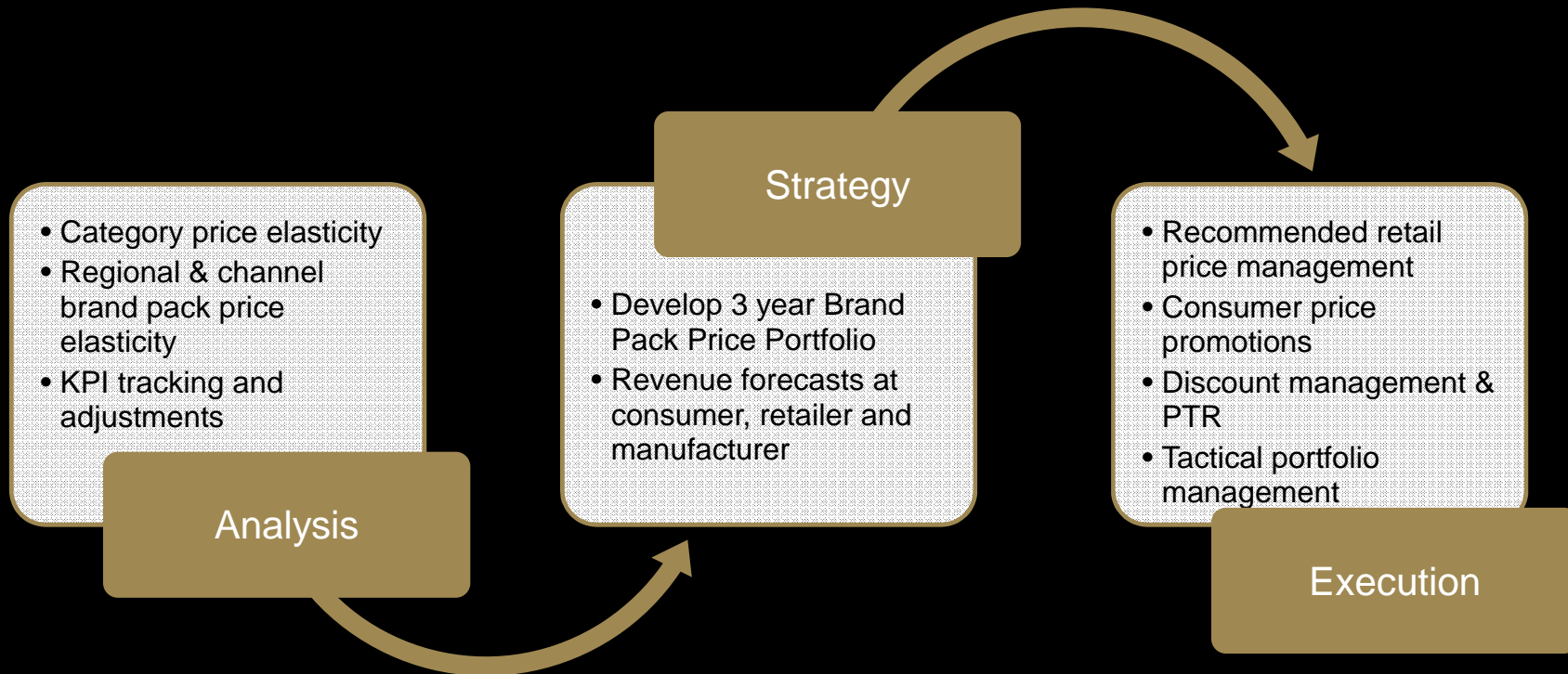
Mozambique Price, Brand, Pack ladder



PRGM in Latin America



Changing the Company culture from one of volume and cost efficiencies as the sole drivers of growth to a search for the best combination of volume, price and mix to deliver sustainable **VALUE** growth



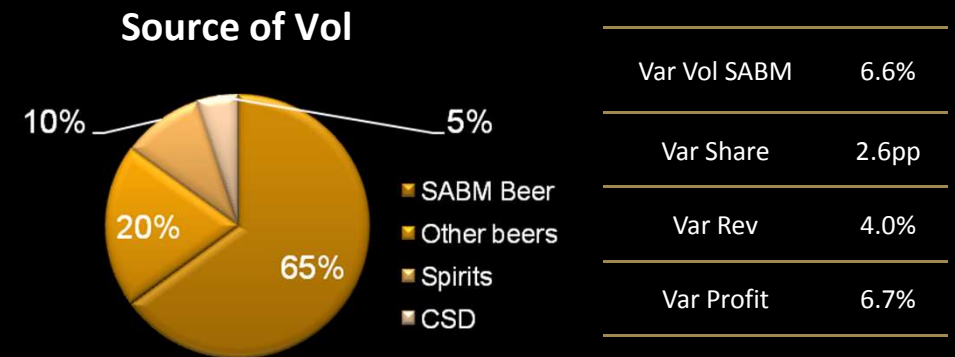
“Consumer driven and fact based” analytics driving the decision making process



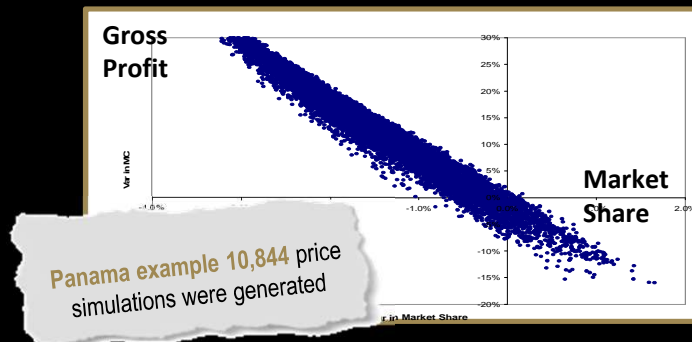
1. Price sensitivity field research



2. Portfolio impact



3. Scenario simulations



4. Validation via In market Pilots



Marketing Way Training Kit “PATRIA”



Since SABMiller entered “PATRIA”, EBITA has quadrupled

- Cost leadership implementing SABMiller best practice
- Top line price increases ahead of inflationary environment (>10% p.a.) , local currency being the “Patria”

**The challenge: Recuperate Volume and Per Capita growth
while increasing Gross Profit**

Key data points

- Per capita consumption still low: <20 ltrs
- Beer is expensive: 1.4 hours of work needed to buy 500ml of beer
- Beer has limited penetration: 20 to 25%
- Limited brand and pack portfolio: 2 mainstream beers and 2 premium indexed at 130 to mainstream

What would be your move as new MD in “PATRIA”?



**Your choices...
please pick one**

Option

A - Decreasing general prices

B - Maintaining price of some brands while increasing others

C - Launching a large pack

D - None of the above

And give a thought to....

...then

How much?

Would you increase mainstream or premium brands? How much?

What bottle size? What discount should we offer?

...how to grow volume and revenue ?

Option A impact – decrease general prices



Scenario	Base	A
Price mainstream	10/10	8/8
Price premium	14/14	12/12
Gross Profit Var	110	-8.2%
Volume Var Hls	950	+3.6%

- It does not matter how much we decrease, the more we discount the lower gross profit results
- Analytics tells us beer demand is not elastic enough to make a general price decrease profitable

Option B impact: increasing some – but which?



Option B3 creates the greatest brand differentiation and maximizes profit growth

- i. Position Mainstream 1 in the Affordable role, without undermining its quality credentials
- ii. Keep a difference of 2 patrias with Mainstream 2 for price compliance and trade execution
- iii. Maximizes profit by raising Premium 2 to 16 patrias, yet keeping Premium 1 at 14 patrias

Issue: B3 shows slight declines in volume ; this will require pack moves within brands to deliver against the Management Target of positive volume and positive Gross Profit

Scenario	Base	A
Price Mainstream	10/10	8/8
Premium	14/14	12/12
Gross Profit Var	110	-8.2%
Volume Var Hls	950	+3.6%

B1	B2	B3
8/8	10/10	10/12
14/14	14/16	14/16
-17%	3.6%	6.7%
+1.9%	-0.4%	-1.9%

Option C impact: new pack launch, but what size, price



- OPTION C1 1000 ml bottle results too big for a country with no sharing culture developed and cannibalization vs dominant pack (330ml RGB) is too high
- OPTION C2 600 ml is the right size and 25% discount in price to retailer is the best price point, delivering positive Gross Profit and Volume for the Company

Scenario	Base	A	C1	C2	C3	C4
Price Mainstream	10/10	8/8	Option B3+ 800ml 25% disc	Option B3+ 600ml 25% disc	option B3+ 600ml 35% disc	Option B3+ 600ml 15% disc
Price Premium	18/18	12/12				
Gross Profit Var	123.9	-8.2%	-3.2%	+7.9%	-0.7%	+6.8%
Volume Var Hls	1,068	+3.6%	+4.5%	+4.3%	+4.9%	-1.0%

Consumer driven brand/pack/price scenario mapping determines the ideal combination to deliver positive Volume and profit

PRGM key thought starters



1. Reconstructing price/value in the consumer's mind is very difficult to do
 - Pack innovation allows you expand into new occasions and delivers targeted affordability
 - Brand price moves is reliant on relative brand equity
2. To deliver brand, pack, price portfolio strategies requires a solid understanding of consumer price elasticities within and across categories
3. You can grow volume and gross profit

What we hope you heard today



1. Being the most local of Global Brewers is an advantage that delivers strong relevant portfolios that win in the local market
2. A disciplined approach to deeply understanding local markets and leveraging local insights to generate growth
3. High quality of local execution through all aspects of commercial activation from advertising to pricing
4. “If SABMiller did every where what SABMiller does brilliantly somewhere...”

Q&A



Marketing at SABMiller Plc

Investor Relations,
Quarterly Seminar Series



New York
12 October 2011

