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InBev's Approach to GRI Reporting

As a GRI G3 reporter we use the principle of materiality (or relevance) in the preparation of the content our Sustainability Report. Applying this principle helps to determine those topics which are sufficiently important to be included in our report. Not all topics are reported, but if they are omitted it does not mean that they are not managed by the company. This approach will streamline the report, enhance its readability and improve transparency.

The approach taken with our 2008 Materiality Assessment in 2007 and 2008 involved the following steps:

1. List sustainability issues and concerns raised by external stakeholders.
2. List issues derived from internal risk assessment work and employee surveys.
3. Collate outputs of benchmark studies of peer reporters.
4. Compile key compliance issues from legal and regulatory sources and voluntary agreements.
5. Include topics raised by other expert research.
6. Assign a score to each issue to create a list of high, medium and low priority issues.

The scores are awarded according to the degree to which InBev's action on the issue is of significance to stakeholders or society. For example, if the source, such as an investor report, referred to a given issue as highly important to investors with potential impacts on investment performance, then it may achieve a 'high' score; but if the source observed the existence of the issue without referring to it as critical, then a 'medium' score may be applied, and so on. By expressing the score numerically the materiality assessment helps us to direct what is included in the printed Sustainability Report, what is provided only in the web version of our report, and what is omitted from our reporting altogether.

We are working hard to improve our stakeholder engagement so that our materiality assessment continues to improve. Our materiality approach is being developed using recognised models such as the Accountability five-part test. Additionally, we will evaluate if an issue that is currently omitted has become sufficiently important to report on again in future.

Applying a judgement on the relevance of an issue raised by external and internal stakeholders is crucial to managing our accountability and performance. We believe that assessing materiality helps us identify the core, significant risks that affect our ability to deliver our commercial strategies. Further formalising the approach to materiality in our reporting will in turn strengthen and develop our stakeholder engagement. This will help reinforce our application of the 'inclusivity', or stakeholder engagement, principle in reporting.

GRI Application Level

We self-declare the 2008 Global Citizenship Report to satisfy Application level B. Please see our Application Level Grid below.

Report Application Level		C	C+	B	B+	A	A+
Standard disclosures	G3 Profile Disclosures OUTPUT	Report on: 1.1 2.1 - 2.10 3.1 - 3.8, 3.10 - 3.12 4.1 - 4.4, 4.14 - 4.15	Report Externally Assured	Report on all criteria listed for Level C plus: 1.2 3.9, 3.13 4.5 - 4.13, 4.16 - 4.17	Report Externally Assured	Same as requirement for Level B	Report Externally Assured
	G3 Management Approach Disclosures OUTPUT	Not Required		Management Approach Disclosures for each Indicator Category		Management Approach Disclosures for each Indicator Category	
	G3 Performance Indicators & Sector Supplement Performance Indicators OUTPUT	Report on a minimum of 10 Performance Indicators, including at least one from each of : social, economic, and environment.		Report on a minimum of 20 Performance Indicators, at least one from each of: economic, environment, human rights, labor, society, products responsibility.		Respond on each core G3 and Sector supplement* indicator with due regard to the materiality Principle by either : a) reporting on the indicator or b) explaining the reason for its omission.	

* Sector supplement in final version

GRI Index

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
1 Strategy and Analysis				
1.1	✓	CEO Statement (3)		
1.2	✓	Headline statements (ifc-inside front cover) V&S (4-5) CEO Statement (3)		
2 Organizational Profile				
2.1	✓	About InBev (ibc – inside back cover)		
2.2	✓	About InBev (ibc)		p. 4-5; p. 8-14
2.3	✓	About InBev (ibc)		p. 4-5
2.4	✓	About InBev (ibc)		
2.5	✓	About InBev (ibc)		
2.6	✓	About InBev (ibc)		
2.7	✓	About InBev (ibc)		
2.8	✓	About InBev (ibc) People (28-30)		Inside front cover; p. 4-5; p. 49; p. 66
2.9	✓	People (34-35) People pdf online		p. 27-33; p. 50
2.10	✓	About InBev (ibc) Environment (21) People pdf online		p. 23
3 Report Parameters				
Report Profile				
3.1	✓	About this Report (ifc- inside front cover)		
3.2	✓	About this Report (ifc) InBev.com/citizenship		

✓ Full coverage ◦ Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
3.3 Reporting cycle (annual, biennial, etc.).	✓	About this Report (ifc)		
3.4 Contact point for questions regarding the report or its contents.	✓	About InBev (ibc)		
Report Scope and Boundary				
3.5 Process for defining report content: <ul style="list-style-type: none"> • Determining materiality; • Prioritizing topics within the report; and • Identifying stakeholders the organization expects to use the report. 	✓	V&S (6) About this report (ifc)		
3.6 Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	✓	About InBev (ibc)		
3.7 State any specific limitations on the scope or boundary of the report.	o	About this Report (ifc) Env pdf online		
3.8 Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organizations.	o	About this Report (ifc) Env pdf online		
3.9 Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	✓	Env pdf online		
3.10 Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g., mergers/acquisitions, change of base years/ periods, nature of business, measurement methods).	✓	Env pdf online		
3.11 Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	✓	About this Report (ifc) Env pdf online		
GRI Content Index				
3.12 Table identifying the location of the Standard Disclosures in the report.	✓	InBev.com/citizenship		
Assurance				
3.13 Policy and current practice with regard to seeking external assurance for the report.	✓	V&S (6)		
4 Governance, Commitments, and Engagement				
Governance				
4.1 Governance structure of the organization, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organizational oversight.	✓	V&S (4) InBev.com	10	
4.2 Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organization's management and the reasons for this arrangement).	✓	V&S (4-5) InBev.com	10	

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
4.3 For organizations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members.	✓	V&S (4-5) InBev.com	10	
4.4 Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	✓	InBev Culture (34-35)	10	
4.5 Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organization's performance (including social and environmental performance).	✓	People pdf online	10	
4.6 Processes in place for the highest governance body to ensure conflicts of interest are avoided.	o	V&S (4-5) InBev.com	10	
4.7 Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organization's strategy on economic, environmental, and social topics.	o	V&S (4-5) InBev.com	1-10	
4.8 Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	✓	People/InBev Culture (34-35) Product (22-25) People pdf online	1-10	
4.9 Procedures of the highest governance body for overseeing the organization's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles...	✓	V&S (4-5) InBev.com	1-10	
4.10 Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	o	People pdf online	1-10	
Commitments to External Initiatives				
4.11 Explanation of whether and how the precautionary approach or principle is addressed by the organization.	✓	V&S (4-5) Product safety pdf online UNGC list below	7	
4.12 Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organization subscribes or endorses.	✓	V&S (6)	1, 2, 4, 5, 10	
4.13 Memberships in associations (such as industry associations) and/or national/international advocacy organizations in which the organization.	✓	V&S (6)	1, 2, 4, 5, 10	
4.14 List of stakeholder groups engaged by the organization.	✓	V&S (6-7)	1, 2, 4, 5, 8, 10	
4.15 Basis for identification and selection of stakeholders with whom to engage.	✓	V&S (6-7)	1, 2, 4, 5, 8, 10	
4.16 Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	✓	V&S (6-7)		
4.17 Key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting.	✓	V&S (6-7)	1-10	

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
5 Management Approach and Performance Indicators				
Economic Performance Indicators				
DMA	Management Approach disclosures.	✓	V&S [codes, RM] (4) Economic (8-11)	p. 50-52
Aspect: Economic Performance				
EC1	Direct economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments.	✓	Economic (9-10)	1, 2, 3, 4, 5, 6, 7, 8 p. 49-59; inside front cover
EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	o	Energy and Climate (16-17) V&S (4-5)	7
EC3	Coverage of the organization's defined benefit plan obligations.	✓	People Policies (29-31) V&S/Stakeholder Relationships (4) People pdf online (InBev Employee Wages and Benefits)	p. 95-100
EC4	Significant financial assistance received from government.	✓	Economic (10)	p. 73
Aspect: Market Presence				
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation. (Additional indicator).	x		
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation.	o	People pdf online (Procurement policy)	
EC7	Procedures for local hiring and proportion of senior management hired from the local community at locations of significant operation.	✓	People & Community pdf online	
Aspect: Indirect Economic Impacts Core				
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, inkind, or pro bono engagement.	o	Economic (8-10) People pdf online	1, 2, 4, 5, 6, 7, 8
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts. (Additional indicator)	✓	Economic/Wider Economic Impacts (9-10) People pdf online	
Environmental Performance Indicators				
DMA	Management Approach disclosures.	✓	Environment (12-13)	p. 41-43
Aspect: Materials				
EN1	Materials used by weight or volume.	✓	Environment (packaging) (18 - 20) Environment pdf online	7

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
EN2 Percentage of materials used that are recycled input materials. Aspect: Energy	x		7	
EN3 Direct energy consumption by primary energy source.	✓	Energy and Climate (16-17)	7	
EN4 Indirect energy consumption by primary source.	o	Energy and Climate (16-17)	7	
EN5 Energy saved due to conservation and efficiency improvements. (Additional indicator)	o	Energy and Climate (16-17) Environment pdf online	7	
EN6 Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives. (Additional indicator)	o	Energy and Climate (16-17) Environment pdf online	7	
EN7 Initiatives to reduce indirect energy consumption and reductions achieved. (Additional indicator) Aspect: Water	x		7	
EN8 Total water withdrawal by source.	✓	Water (14-15)	7	
EN9 Water sources significantly affected by withdrawal of water. (Additional indicator)	o	Environment online pdf AmBev report pdf (26)	7	
EN10 Percentage and total volume of water recycled and reused. (Additional indicator) Aspect: Biodiversity	o	Water (14-15) Environment pdf online	7	
EN11 Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas.	-		7	
EN12 Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas.	-		7	
EN13 Habitats protected or restored. (Additional indicator)	-		7	
EN14 Strategies, current actions, and future plans for managing impacts on biodiversity. (Additional indicator)	-		7	
EN15 Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk. (Additional indicator) Aspect: Emissions, Effluents, and Waste	-		7	
EN16 Total direct and indirect greenhouse gas emissions by weight.	✓	Energy and Climate (16-17)	7	
EN17 Other relevant indirect greenhouse gas emissions by weight.			7	
EN18 Initiatives to reduce greenhouse gas emissions and reductions achieved. (Additional)	o	Energy and Climate (16-17) Environment pdf online	7	

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
EN19 Emissions of ozone-depleting substances by weight.	o	Environment pdf online	7	
EN20 NOx, SOx, and other significant air emissions by type and weight.	✓	Environmental pdf online	7	
EN21 Total water discharge by quality and destination.	✓	Environment pdf online	7	
EN22 Total weight of waste by type and disposal method.	✓	Waste and byproducts (18-19)	7	
EN23 Total number and volume of significant spills.	✓	Environmental pdf online	7	
EN24 Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally. (Additional indicator)	-		7	
EN25 Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organization's discharges of water and runoff. (Additional indicator)	o	Ambev GCR report (28-29)	7	
Aspect: Products and Services				
EN26 Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation.	✓	Environment intro (12-13) AmBev GCR report	7	
EN27 Percentage of products sold and their packaging materials that are reclaimed by category.	o	Waste and packaging (19)	7	
Aspect: Compliance				
EN28 Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations.	✓	Environment pdf online	7	
Aspect: Transport				
EN29 Significant environmental impacts of transporting products and other goods and materials used for the organization's operations, and transporting members of the workforce. (Additional indicator)	x		7	
Aspect: Overall				
EN30 Total environmental protection expenditures and investments by type. (Additional indicator)	x		7	
Labor Practices and Decent Work Performance Indicators				
DMA Management Approach disclosures.	✓	People (28 - 31) People pdf online		p. 95-98
Aspect: Employment				
LA1 Total workforce by employment type, employment contract, and region.	✓	People (28-30) People pdf online		
LA2 Total number and rate of employee turnover by age group, gender, and region.	o	People pdf online		

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
<p>LA3 Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations. (Additional indicator)</p> <p>Aspect: Labor/Management Relations</p>	✓	People Policies (29-31)	3	p. 95-98
<p>LA4 Percentage of employees covered by collective bargaining agreements.</p> <p>LA5 Minimum notice period(s) regarding operational changes, including whether it is specified in collective agreements.</p> <p>Aspect: Occupational Health and Safety</p>	✓	People pdf online	3	*
<p>LA6 Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advice on occupational health and safety programs. (Additional indicator)</p> <p>LA7 Rates of injury, occupational diseases, lost days, and absenteeism, and number of work related fatalities by region.</p> <p>LA8 Education, training, counselling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious diseases.</p> <p>LA9 Health and safety topics covered in formal agreements with trade unions. (Additional indicator)</p> <p>Aspect: Training and Education</p>	o	People pdf online	1, 3	
<p>LA10 Average hours of training per year per employee by employee category.</p> <p>LA11 Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings. (Additional indicator)</p> <p>LA12 Percentage of employees receiving regular performance and career development reviews. (Additional indicator)</p> <p>Aspect: Diversity and Equal Opportunity</p>	✓	Employee Safety + health (32-33) People pdf online	1	
<p>LA13 Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.</p> <p>LA14 Ratio of basic salary of men to women by employee category.</p> <p>Human Rights Performance Indicators</p>	-	People Policies (30-31) Health & Safety (32-33) People pdf online	1	
<p>DMA Management Approach disclosures.</p>	x		1	
<p>LA10 Average hours of training per year per employee by employee category.</p> <p>LA11 Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings. (Additional indicator)</p> <p>LA12 Percentage of employees receiving regular performance and career development reviews. (Additional indicator)</p> <p>Aspect: Diversity and Equal Opportunity</p>	o	People Policies (30-31) People pdf online		**
<p>LA13 Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.</p> <p>LA14 Ratio of basic salary of men to women by employee category.</p> <p>Human Rights Performance Indicators</p>	x			
<p>DMA Management Approach disclosures.</p>	x	People Policies (30-31)		
<p>LA13 Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity.</p> <p>LA14 Ratio of basic salary of men to women by employee category.</p> <p>Human Rights Performance Indicators</p>	o	People (29) Business conduct & integrity (34-35) People pdf online	6	p. 127
<p>DMA Management Approach disclosures.</p>	o		6	
<p>DMA Management Approach disclosures.</p>	✓	People (28-33) Business conduct & integrity (34-35)		p. 128-129

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

* Data are not available from all countries of our zones. Currently 74.1% of InBev employees are included in the calculation used to report against this indicator. The remaining data will be provided in our 2010 Global Sustainability Report in August 2010. The data exclude: Italy, Spain, Bulgaria, Croatia, Hungary, the US, Australia, Singapore and China. Our recently acquired operations in China have two years to align to the InBev VPO management, monitoring and reporting protocols, including human resources figures. Reliable, accurate and complete data are not yet available from operations in China. If we therefore omit from our calculations for this indicator the proportion of employees excluded falls to 2.4%.

** Data are not available from all countries of our zones. Currently 75% of InBev employees are included in the calculation used to report against this indicator. The remaining data will be provided in our 2010 Global Sustainability Report in August 2010. The data exclude: Italy, Spain, Croatia, Czech Business Services Centre (BSC), Hungary BSC, Australia, China, and Singapore. Of these countries, a significant proportion of employees are in China. Our recently acquired operations in China have two years to align to the InBev VPO management, monitoring and reporting protocols, including human resources figures. Reliable, accurate and complete data are not yet available from operations in China. If we therefore omit china from our calculations for this indicator the proportion of employees excluded falls to 1%.

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
Aspect: Investment and Procurement Practices				
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening.	x		1, 2
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken.	x		1, 2
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained. (Additional indicator)	✓	Business conduct & integrity (34)	1, 2
Aspect: Non-discrimination				
HR4	Total number of incidents of discrimination and actions taken.	✓	Business conduct & integrity (34-35)	1, 2, 6
Aspect: Freedom of Association and Collective Bargaining				
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights.	x		1, 2, 3
Aspect: Child Labor				
HR6	Operations identified as having significant risk for incidents of child labor, and measures taken to contribute to the elimination of child labor.	x		1, 2, 5
Aspect: Forced and Compulsory Labor				
HR7	Operations identified as having significant risk for incidents of forced or compulsory labor, and measures to contribute to the elimination of forced or compulsory labor.	x		1, 2, 4
Aspect: Security Practices				
HR8	Percentage of security personnel trained in the organization's policies or procedures concerning aspects of human rights that are relevant to operations. (Additional indicator)	-		1, 2
Aspect: Indigenous Rights				
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken.	-		1, 2
Society Performance Indicators				
DMA	Management Approach disclosures	✓	People (28-29), Business conduct & integrity (34-35) People pdf online (Procurement subsection)	
Aspect: Community				
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting.	o	People pdf online	1, 2

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
Aspect: Corruption				
SO2	Percentage and total number of business units analyzed for risks related to corruption.	✓	People pdf online	10
SO3	Percentage of employees trained in organization's anti-corruption policies and procedures.	✓	Business conduct & integrity (34-35)	10
SO4	Actions taken in response to incidents of corruption.	-		
Aspect: Public Policy				
SO5	Public policy positions and participation in public policy development and lobbying.	✓	People pdf online	
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country. (Additional indicator)	o		
Aspect: Anti-Competitive Behaviour				
SO7	Total number of legal actions for anticompetitive behaviour, anti-trust, and monopoly practices and their outcomes. (Additional indicator)	x		
Aspect: Compliance				
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations.	✓	People pdf online	
Product Responsibility Performance Indicators				
DMA	Management Approach disclosures.	✓	Product (22-23)	p. 50-52; p. 128
Aspect: Customer Health and Safety				
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures.	✓	Responsible drinking (23-24) Product pdf online	
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes. (Additional indicator)	✓	Responsible drinking (23-26)	
Aspect: Product and Service Labelling				
PR3	Type of product and service information required by procedures and percentage of significant products and services subject to such information requirements.	✓	Product pdf online	1,2
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes. (Additional indicator)	o	Responsible drinking (22-27) Product pdf online	1,2
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction. (Additional indicator)	o	Responsible drinking (23-27) Product pdf online	

✓ Full coverage o Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

Profile	Extent of report coverage	Location (page)	UN Global compact reporting	Annual Report ref. if any
Aspect: Marketing Communications				
PR6 Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship.	✓	Responsible drinking (25-27)		
PR7 Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes.	✓	Responsible Marketing (25-27)		
Aspect: Customer Privacy				
PR8 Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data. (Additional indicator)	x			
Aspect: Compliance				
PR9 Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	x			

✓ Full coverage ◦ Partial coverage x No coverage - Not relevant as identified by our stakeholder and materiality exercise 2008

United Nations Global Compact

InBev is a member of the UN Global Compact, which provides an overarching set of principles which stimulate our progress on Corporate Citizenship. We have progressed most tangibly this year in relation to environmental responsibility. As required by the UNGC's rules on communications on progress (COP), we endeavour to describe through our report on page 7, our practical actions and partnerships to implement the Global Compact principles.