

### Forward looking statements



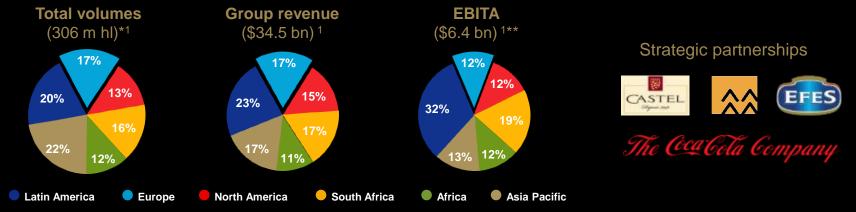
This presentation includes 'forward-looking statements'. These statements contain the words "anticipate", "believe", "intend", "estimate", "expect" and words of similar meaning. All statements other than statements of historical facts included in this presentation, including, without limitation, those regarding the Company's financial position, business strategy, plans and objectives of management for future operations (including development plans and objectives relating to the Company's products and services) are forward-looking statements. Such forward-looking statements involve known and unknown risks, uncertainties and other important factors that could cause the actual results, performance or achievements of the Company to be materially different from future results, performance or achievements expressed or implied by such forward-looking statements. Such forward-looking statements are based on numerous assumptions regarding the Company's present and future business strategies and the environment in which the Company will operate in the future. These forward-looking statements speak only as at the date of this presentation. The Company expressly disclaims any obligation or undertaking to disseminate any updates or revisions to any forward-looking statements contained herein to reflect any change in the Company's expectations with regard thereto or any change in events, conditions or circumstances on which any such statement is based.

All references to "EBITA" in this presentation refer to earnings before interest, tax, amortization of intangible assets and exceptional items. All references to "organic" mean as adjusted to exclude the impact of acquisitions, while all references to "constant currency" mean as adjusted to exclude the impact of movements in foreign currency exchange rates in the translation of our results.

# SABMiller – a leading growth player in international beverages



- World's 2<sup>nd</sup> largest brewer, superior revenue & profit growth, #1 or 2 in > 90% of markets
- Leading brand portfolios and in-market engagement, driven by deep local insights
- Building and broadening the beer category and its position within alcohol, aligned with diverse consumer tastes in both developed and emerging markets
- Strategic partnerships with The Coca Cola Company, Castel, CRE, Efes



1 As at 31 March 2013; \* Excludes contract brewing, includes soft drinks and other alcoholic beverages; \*\* Before corporate costs and excluding exceptional items

### Our speakers today





**Sue Clark (2003)** 

2012 Managing Director - SABMiller Europe
2003 Corporate Affairs Director - SABMiller plc
2000 Corporate Affairs Director - Railtrack Group

1996 Corporate Affairs Director – Scottish Power plc



Mauricio Restrepo (2002)

2011 Finance Director – SABMiller Europe

2007 Finance Director – SABMiller Latam

2002 CFO Latam - Bavaria SA

2000 COO - Random House Mondadori, Argentina



Tom Verhaegen (2009)

2012 Managing Director - SABMiller Netherlands

2009 Marketing Director – SABMiller Czech Rep.

2006 Marketing Director Belux – ABInBev Belgium



**Hector Gorosabel (2004)** 

2008 Managing Director - Western & Central Europe

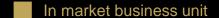
2004 Managing Director - SABMiller Hungary

2000 General Manager – North Latam The Coca-Cola Company, Costa Rica

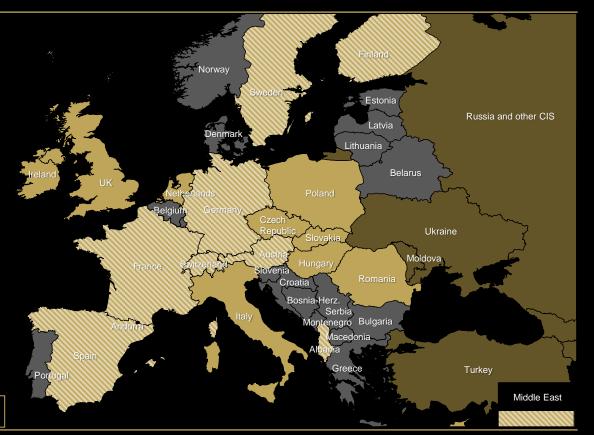


# We have a focused footprint in Europe





- Exports presence
- Efes alliance

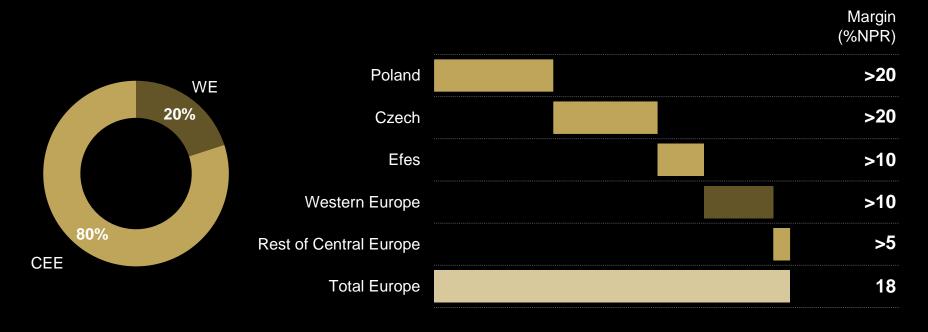


Canaries

# Bias to Central and Eastern Europe



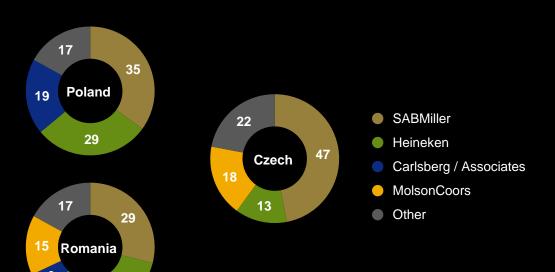
#### SABMiller EBITA contribution by Europe business – F13



# Strong positions across a number of important markets



#### SABMiller volume market share %



Country	Market Share	Position	
Poland	35	1	
Czech	47	1	
Canaries	48	1	
Hungary	34	1	
Romania	29	2	
Italy	20	2	
Slovakia	38	2	
Netherlands	13	3	

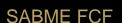
Source: Estimated - On & Off Premise based on various sources MAT Nov 2013

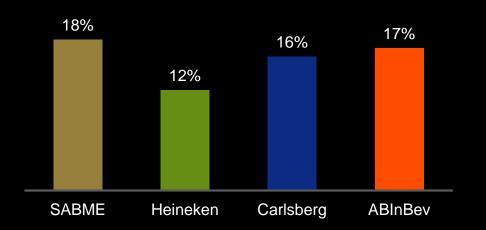
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# High margins with solid free cash flows











Source:

SABME: SABMiller Annual Report 2013 (F13) - EBITA/Net Revenue % (Excise excluded from Group Revenue)

HK: Heineken N.V. 2012 Full Year results - Operating Profit (beia) Margin % (WE+CEE)

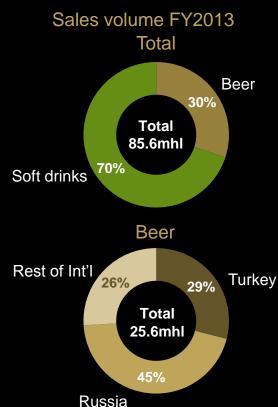
CB: Carlsberg Group Annual report 2012 - Operating Margin % (WE+EE)

ABInBev Annual Report 2012 - Normalised EBIT/Revenue %) (WE+CEE)

# Anadolu Efes provides attractive exposure in beer and soft drinks







- Strategic alliance completed March 2012
- SABMiller has 24% equity interest in Anadolu Efes

Source: Anadolu Efes General Release January 14, 2014

# 2013 a challenging year for Anadolu Efes



#### Russia

- Integration challenges
- Business disruption in modern trade
- Issues of price competitiveness
- Regulatory changes

#### Turkey

- Impact of external and regulatory environment
- Competition
- Coca-Cola Icecek
  - Strong growth led by Iraq and Pakistan
  - Fully consolidated into Anadolu Efes



### 2014 focus on power brands and sales execution in Russia



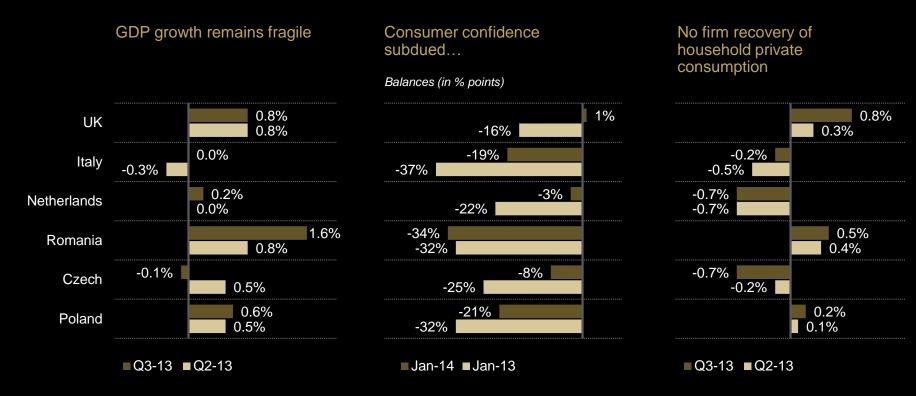
- Refocus on premium and upper mainstream brands
- Build modern trade / sustain traditional trade
   improve sales execution
- Reduce cost base and improve efficiency
- Leverage partnership benefits





# Europe macro economic context remains challenging...



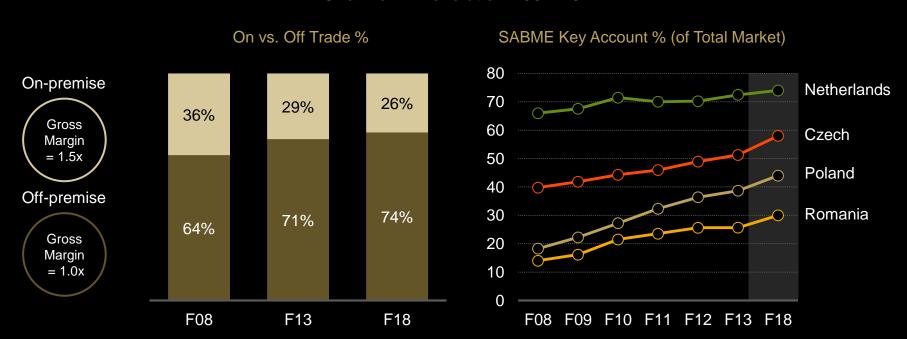


Source: Eurostat, growth rate % Q/Q-1 for GDP and HH Private Consumption, balances in % points for confidence

# Channel shifts continue to be margin dilutive



#### Channel mix evolution F08-F18

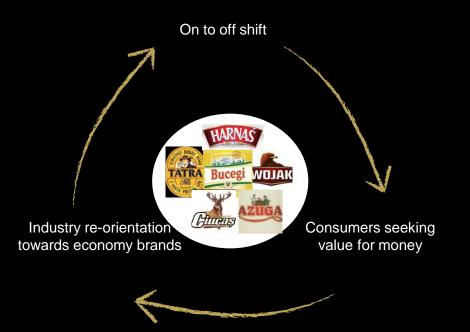


Note: SABME Footprint Source: Canadean, Canback Dangel, Internal Estimates

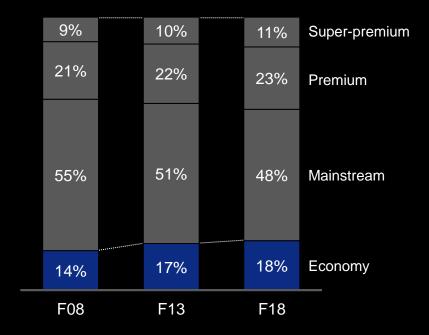
# Contributing to growth of lower mainstream and economy segment



#### Changing market dynamic



#### Price segment evolution - market

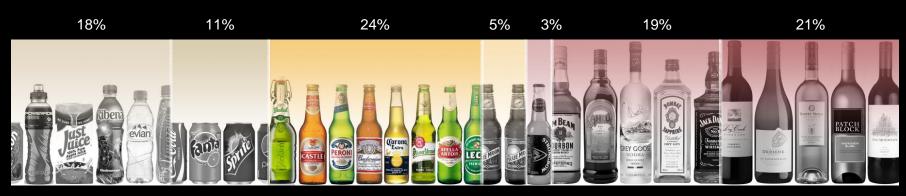


Source: Canadean; Canback Dangel analysis, SABME Footprint

# Lager still represents the largest segment in packaged beverages



#### Retail sales value in packaged beverages - Europe 2013



Othe	r Soft Drinks	CSDs	Lager	Other ( Beer		Spirits	Wine
WE	19%	12%	21%	6%	3%	17%	23%
EE	15%	8%	33%	1%	2%	25%	16%

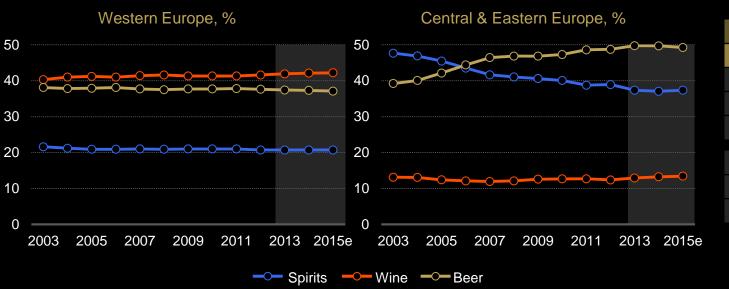
Source: Euromonitor, 2013 RSP market value

### ...and beer has maintained its relevance within alcohol



#### Slight declines in Western Europe offset by growth in CEE

#### LAE Share of alcohol beverages



PCC (I)		
	2003	2013
Poland	73	100
Czech R.	162	145
Romania	57	84
Italy	30	27
NL	80	71
UK	109	85

Source: Canadean (Liters of Alcohol Equivalent)

# Premiumisation trend will gather pace



#### Key drivers

Socio-economic growth

Thirst for new brand experiences

Millennials

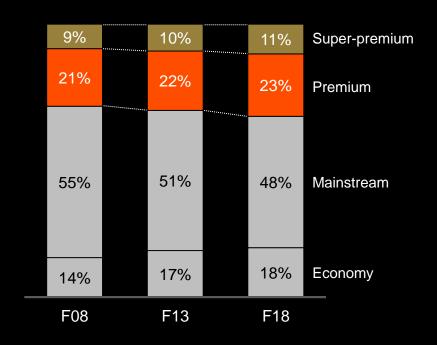


Understand and shape the consumer view of 'better'

Trading up opportunity across full brand portfolio

Liquid, pack + experience

#### Price segment evolution - market



Source: Canadean; Canback Dangel analysis, SABME Footprint

# Our brand portfolios are strong across all price segments



#### MAT December 2013 NPR by price segment

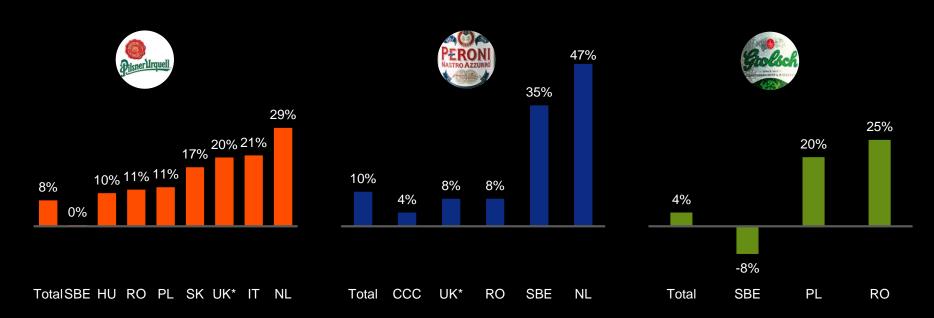
	Poland	Czech Republic	Italy	Romania
Super Premium	Gaolsch	Alemer 11 rque	<u>Planer Urque</u>	Golsch Peroni
Premium	ECH	O <sub>11</sub> Rozel	PERON PERON Sun Azasa	URSUS
Mainstream	ZUBR IVSKIE	Rapegasy	PERONI.	limiser rand
Economy	WOJAK	KLASIK 2 imus	● <b>WITHER</b>	Gineral Azilga
<b>)</b> \$100m	#1,2,4 brands	#1,2,3 brands	#2,8 brands	#1,6,7 brands

Source: SABMiller Europe, million USD at constant December 2013 F/X, Nielsen for brand ranking based on MAT Nov. 2013 off-premise value share

# ...with momentum in global premium brands



#### MAT December 2013 year-on-year volume growth

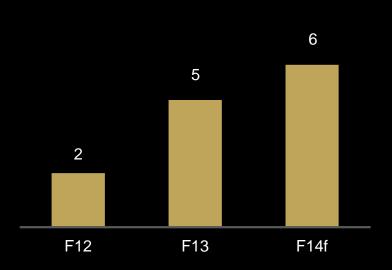


Source: SABMiller Europe, home markets excluded \*incl. Ireland, SBE= SABMiller Brands Europe (Exports)

### ...and innovation



#### % Net revenue from innovation<sup>1</sup>





<sup>1.</sup> Net Revenue from innovation net of cannibalisation. 3 year rolling period. Includes brand, liquid and pack Source: SABMiller Europe

# Our business priorities are clear



	Priorities	Rationale
	Grow Brand Preference and Category Appeal	<ul> <li>Need to defend and grow core lager</li> <li>Shape the development of the beer category</li> <li>Access more consumer needs and occasions</li> </ul>
URSUS	Win at the front-line	<ul> <li>Bring consumers back to the on-trade</li> <li>Engage customers, drive execution in Key accounts</li> <li>Win with shoppers and consumers</li> </ul>
	Simpler, better, faster – at scale	<ul> <li>Leverage our regional and global scale</li> <li>Reduce costs in order to invest behind our brands, capabilities and people</li> </ul>

# New appointments with experience to lead the growth



Andrew Highcock MD Poland

Paolo Lanzarotti MD Czech Rep. and Slovakia

Igor Tikhonov MD Romania

Ingmar Boesenberg
Supply Director

Doug Brodman Commercial Director

Lara Hirschowitz HR Director











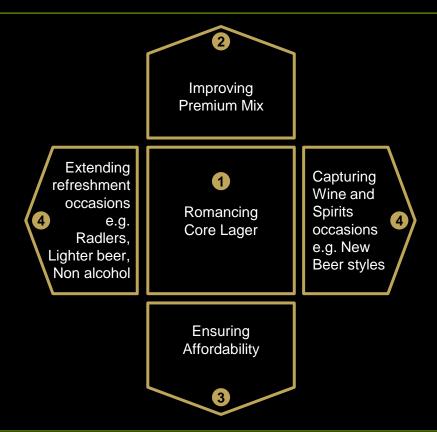


Years at SABMiller	4	8	13	22	15	18
Years in FMCG	24	8	21	22	33	18



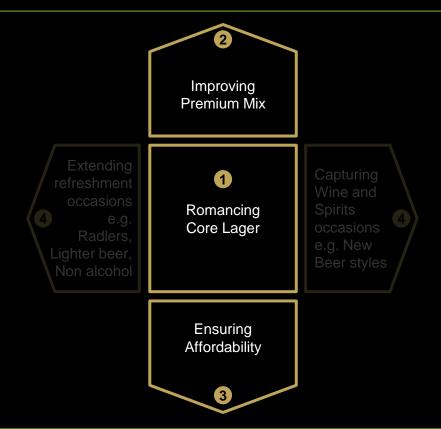
# We are focusing on four opportunity areas





# Keeping our lager heartland relevant and attractive





# Changing consumer dynamics impact how we think of lager development



- Desire for brands with authenticity
- Need for relaxation and desire to go back to basics
- Need for transparency
- Underpinned by demographic changes







# Romancing Core Lager





# Connecting core brands to changing consumer dynamics



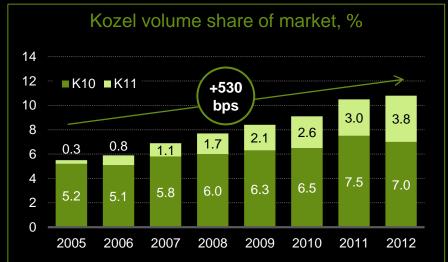
#### Kozel Czech Republic

Kozel's success is driven by

- A positioning that resonates with a large and growing consumer group
- Executed consistently based on powerful iconography & a compelling price point
- Accelerated via the launch of a premium variant with a clear intrinsic and emotional benefit coming together: "You deserve the polished taste of Kozel 11°"







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# Connecting core brands to changing consumer dynamics



#### Żubr Poland

A unique positioning kept relevant across time

- Targeting lower socioeconomic classes, the consumer group with highest volume potential
- Consistently delivering against a key consumer need for wind down and relax





Zubr volume, mhl



Source: SABMiller

# Connecting core brands to changing consumer dynamics



Żubr Poland - Ad

# Strengthening brand positioning by linking emotional to intrinsic benefit



#### Peroni Italy

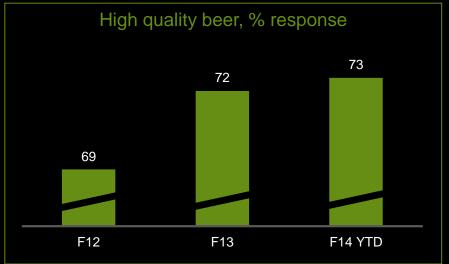
Peroni's positioning strengthened to "celebrate the joy of living every day with passion"

- Exploiting Giovanni Peroni's passion to create a beer perfectly suited the Italian taste and brewed with natural ingredients
- Meeting Italians growing interest for authenticity, naturalness and localness
- Leveraging the power of the whole Peroni range









Source: Ipsos

# Improving Premium Mix





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# Developing our Global Brands



#### Peroni Nastro Azzurro UK

Peroni Nastro Azzurro is Italian style applied to beer

- Appealing to consumers through breaking beer category norms
- Has sustained growth and retained its super premium price point
- With the "House of Peroni" the brand evolves from partner collaboration to creating its own style





Source: SABMiller

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# Developing our Global Brands



Peroni Nastro Azzurro UK - Video

# Developing our Global Brands



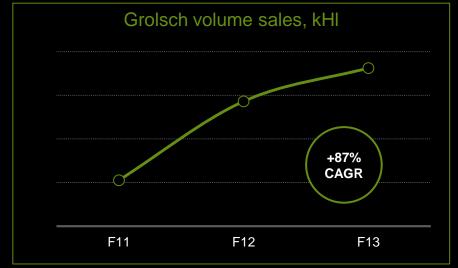
#### Grolsch Romania

Grolsch quickly established itself as an International Premium brand

- Very strong consumer adoption amongst our open minded and experientialist 25-35 years old target
- Digital used as main communication and engagement channel
- Co-creation of bespoke equity-building campaigns







Source: SABMiller

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## Winning in Local Premium



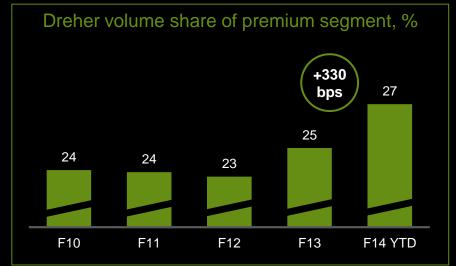
#### **Dreher Hungary**

In a challenging economic environment, Dreher is growing in a declining premium segment

- Quality perception re-established thanks to dramatising a unique ingredient story
- Further leveraged with the launch of a summer limited edition brewed with 'citrus hop'







Source: Nielsen / SABMiller

## Winning in Local Premium



#### Excelent by Gambrinus Czech Republic

Excelent by Gambrinus relaunched in 2013 to be the local premium offer for millennials

- Purposefully targeting young adult men entering the beer category, Excelent represents the "modern face of Czech beer"
- Activation focused at the party occasion to maximise brand salience and impact



Source: TNS

# **Ensuring Affordability**





## Generating value with relevant affordable brands and packs



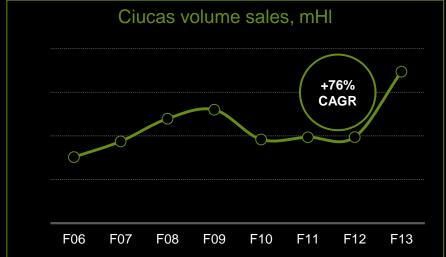
#### Ciucas Romania

The "value for money" brand for low income consumers in uncomplicated, relaxing occasions

- Packs upgraded to improve visibility, brand image and pricing
- Delivering the right pack for the right occasion
- Strong regional focus ensured relevance of offer to consumers







Source: SABMiller

## Generating value with relevant affordable brands and packs



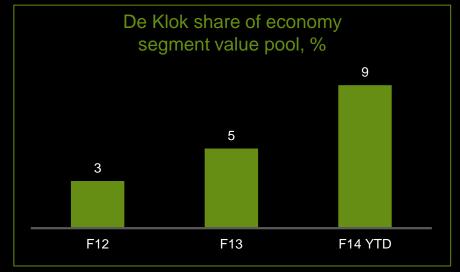
#### De Klok Netherlands

Attractive alternative to cheap imports and retailer brands

- Positioned as "simply good beer", with effective trial mechanics and minimal cannibalisation
- Strong shelf impact and Grolsch brewery credentials driving differentiation
- Exclusive launch with C1000 ensured strong retailer cooperation







Source: SABMiller

# **Accessing New Occasions**





# Changing consumer dynamics inform how to tap into new occasions



- Growth of mixed gender drinking occasions
- More proactive approach to managing health
- Experiential society
- Status display & connoisseurship







# Capturing non-alcohol occasions





## Capturing refreshment occasions

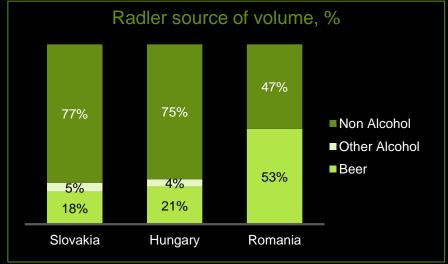


#### Radlers across Region

Radlers offer adult consumers an alternative way to refresh in occasions regular beer is typically not considered

- Skewing towards younger adults and more affluent segments of the population
- Incremental to our business





Source: GfK

## Capturing refreshment occasions



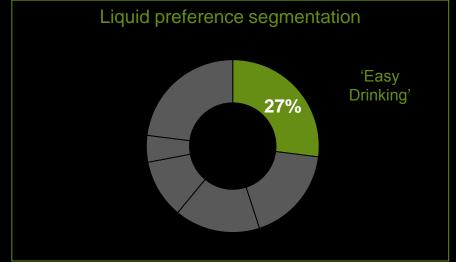
#### Kornuit Netherlands

Kornuit meets an underserved consumer need related to "refreshment"

- Targeting millennials in social occasions, at a premium price
- Offering a lighter and more refreshing product experience







Source: MMR

## Capturing refreshment occasions



## Kornuit ad

## Capturing 'active lifestyle' occasions



#### Birell Slovakia

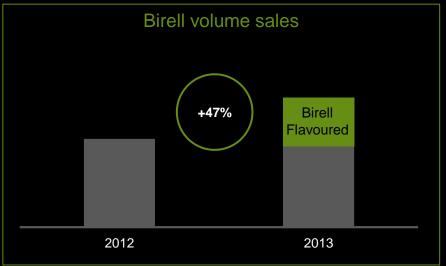
New flavored variants creating a whole new segment

- A unique offering to meet the need of those who wish to stay in control
- Differentiating activation campaign built on the theme of 'Active Lifestyle'









Source: SABMiller

# Capturing wine and spirits occasions





## Capturing wine and spirits occasions



#### Ksiazece Poland

Entry point to the nascent specialty beer segment in Poland

- Targeting 25-35 year old affluent consumers looking for something new
- Offering a differentiated collection of less bitter, more flavourful beers





"The taste of Ksiazece range is different and I like that" 35 years old male

"I drink Ksiqzece, because I'm the kind of guy who likes to try different things"

26 years old male



# Capturing disproportionate share of target purchase and consumption occasions

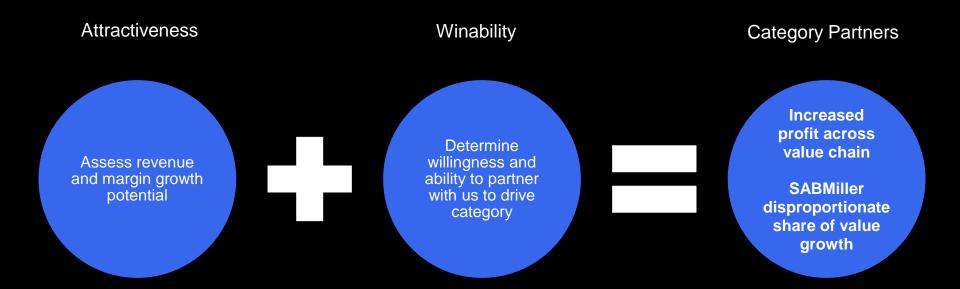


- Brands preferred by consumers and customers
- Clearly targeted brand / serving / price offerings
- Steady flow of innovation / renovation

- Unwavering focus on driving revenues (and margins)
- Relentless, disciplined execution
- Continuous capture of marketplace opportunities

## Managing our customer relationships more deliberately





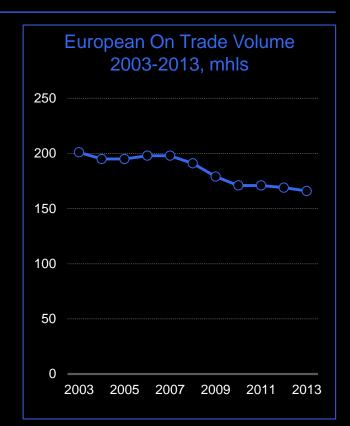




#### The On Trade Landscape is evolving



- Traditional on trade outlets are under pressure
  - Total alcohol consumption declining
  - Consumers have less disposable income
  - 12,000 outlet closures in the UK since 2007
- Increased competition for consumer leisure time and budget
- Consumers demanding an improved experience



Source: Canadean, CGA Analysis

## Rebuilding value in a transforming channel



We strive to create compelling consumer experiences that increases consumer value and customer revenues:

- Distinctive brand and product offers
  - Innovative flavour and serving options
  - Immersive product experiences
- Appropriate Packs
  - Targeted packs per occasion at the right price
  - Compelling brand centric activities
- Engaging Atmosphere
  - Attractive outlet presentation and ambience







## Partnering with customers to create premium experiences



- An exceptional draught experience differentiates our offer and generates incremental revenues
- We have developed a range of ways to bring draught to life:
  - "Brewery Fresh" tank beer
  - Fresh, unpasteurised Pilsner Urquell in oak barrels
  - Unpasteurised Gambrinus in Czech
- Customer enjoys increased footfall, rotation and higher margins
- We gain distribution and increase preference for our brands





## Pilsner Urquell Tank beer concept



- Pilsner Urquell extended the tank beer concept to Berlin
- Offering becomes central to the outlet identity
- Successful new outlets in London, Vienna and Bratislava
- Staff trained to become brand advocates
- Drives brand awareness, visibility and trial

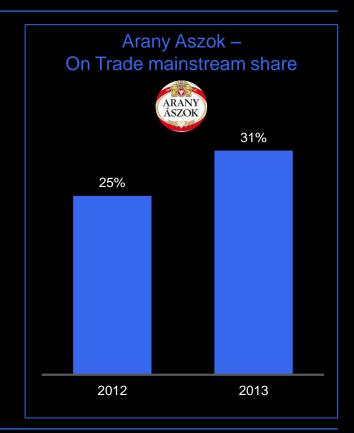




#### Partnering with customers to drive consumers back to the pub



- In Hungary, consumers offered a reward at the end of a hard working week – a mug of beer for the price of a glass
- Driving footfall in the on-trade, shifting consumption from bottle to higher margin draught
- Outlet owners co-funded the successful promotion
- Channel and pack shift provide significant incremental margin



## Partnering with customers to generate additional transactions



- On trade frequency was declining in the Canaries
- Partnered with outlet owners to develop "Ruta deTapas"
- 20cl bottle perfect pack size for each Tapas
- Consumers extend the occasion, visiting many outlets along the route, with an additional transaction in each
- SABMiller gained new outlets and saw a 60% increase in revenue in these areas





## Partnering with customers to drive penetration



- In Italy, 70% of beer occasions are with food
- We drive beer penetration in food occasions through merchandising of menu offers
- In participating outlets beer sell-out increased by +52%



# Working with customers to engage consumers with compelling brand experiences, while improving the on-trade offer



#### **Today**

- Uninspiring consumer experience
- Little choice within and beyond core lager
- Variable perceptions of draught quality
- Low price differentiation
- Inadequate outlet management competency
- Relationship selling based on volume

#### 2020

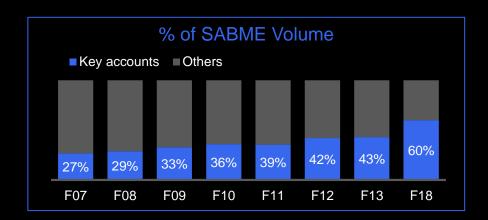
- Outlet as centre of community experience
- Engaged, knowledgeable beer consumers
- Variety of attractive offers at different price points
- Draught as on-trade hero
- Professional management and service
- Partnership with customer based on revenue growth

# Pilsner Urquell Pilsnerlirquell Off-Trade Pilsnerlirquell Pilsner Irquell. Pilsner Urquell Pilsner Mrquell Pilsner Urquell Pilsner Urquell

#### Continued growth and consolidation of large retailers



- Off trade continues to gain channel share
- Key accounts now represent 43% of our business
- Broadening scope including convenience and online
- Opportunities for differentiated offers against distinctive shopper missions



#### Not all retailers are the same



- Retailers segmented according to their business model and strategy
- Engagement model based on clear understanding of customer's performance criteria and decision making process
  - Partnership vs. Transactional
- Tailored brand / pack / promotion / and service model offering by customer
- Specific packages for traditional trade customers receptive to category development initiatives



# Shaping category value growth with Partners



We pursue long term relationships based on mutual value growth:

- Strong, distinctive brands preferred by consumers
- Innovative, engaging packs and displays
- Shopper and Category Management expertise
- Joint Business Planning
- Aligned performance goals





## Developing compelling offers



Increasing footfall with compelling brand activations

Targeted packs and displays aimed at specific shopper missions

- meals, pre-party, bbq

 Drive trade up opportunities with seasonal products, specialities and gift packs

Improving penetration in more occasions

- Radlers, food pairing
- Stimulating impulse purchases with cold availability

Average shopping basket value at major Dutch retailer





€20

€41

## **Shaping Category Evolution**



- "World Beer" developed to provide a differentiated and premium alternative to standard lager in the UK
  - Creating a new and fast growing sub category in beer
  - Generating significant incremental margin for both SABMiller and Customers
  - Consistently bringing new revenue enhancing packs and promotions to our customers

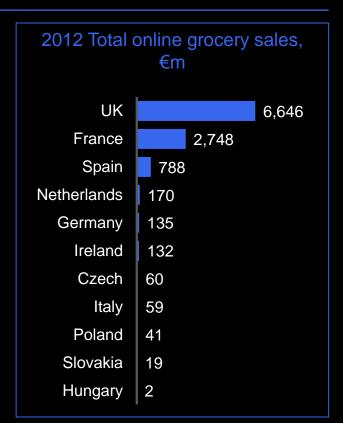




## E-commerce - Staying ahead of the game with a repeatable model



- MBUK sells 6% of volume online
- Growing 11% in Tesco, 20% in Sainsbury's and 31% in Ocado in 2013
- Peroni Nastro Azzurro twice achieved top-selling SKU in Beer, Wine & Spirits category at Ocado
- Focus on customer collaboration to drive conversion and shopping experience



#### Relentless Execution Focus



- Develop insights on shopper motivations and behaviours
- Create Picture of Success (POS) at outlet level
- Teams empowered to identify and act on opportunities
- Enhanced technology to improve sales effectiveness
- Learning quickly what works and adapting
- Incentives linked to revenue growth







# Driving meaningful differentiation in consumer and shopper engagement, creating value in the category for our partners



#### **Today**

- Beer perceived as low margin retail footfall driver
- Homogenous, undifferentiated lager brands
- Retailer focus on price promotion
- Improving credibility in product and pack innovation
- Growing understanding of shopper motivation
- Variability in customer engagement model

#### 2020

- Retailer partnership in category value growth
- Distinctive, targeted brand offerings
- Engaging, effective consumer relevant promotions
- Acknowledged strength in revenue driving innovation
- Category leaders in shopper execution
- Retailer engagement based on mutual value growth



Simpler, Better, Faster – at Scale

## Business model evolving to address the changing landscape



1. Multi-domestic (up to 2010)

Regionally Optimised (from 2010)

2.

3. Regionally and Globally Integrated

"Whole" In-Country model

**In-Country Commercial Operations** 

In-Country Commercial Execution

(from 2014)

Regional Manufacturing and Supply Planning

**Global Procurement** 

Above Market
Repeatable Commercial solutions
End-to-end Supply
Procurement
Global Business Services

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## Repeatable commercial solutions



### **Design Principle**

- Global / Regional services and solutions with uncompromised local execution
  - Ways of working harmonised
  - Scalable solutions
  - Country MD retains accountability for winning in market

#### **Outcomes**

- Commercial excellence e.g.
  - Consistent outlet segmentation and prioritisation adopted
  - Re-aligning sales and trade marketing effort to customer potential
- Strengthened above country innovation capability
  - Consumer centric platforms that can be scaled across region/globe
  - Fewer, bigger opportunities progressed
- Marketing support consolidated
  - Specialist services moved above market

### **Examples**

Common Key Account Framework



Cold Invigoration



Insights, Media



Driving top line benefits and small cost savings from F15

# A single regional manufacturing and supply planning organisation has already delivered significant benefits



#### What we did

- Functionalised manufacturing and supply planning
- Implemented best in class metrics and approaches
- Optimised regional supply grid

#### What we delivered

- Improved functional management capability
- Increased rate of learning across countries
- Improved resource allocation and operating performance

- Improved quality in terms of taste, flavour stability
- Water and Energy usage reduction > 20% versus F10
- Macro extract loss also reduced by >20% over last 4 years
- Value delivered ~\$110m





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# We are taking the end-to-end supply chain optimisation further



### **Next stage**

- Functionalised supply organisation to include in-bound logistics through to customer delivery
- Demand planning process capability built within Supply team

### How it delivers value

- Enables fully integrated supply organisation that can optimise along the entire supply chain
  - Fewer warehouses and trucks required
  - Improved distribution efficiencies
- Lower costs and better service



## Cost savings expected from F16





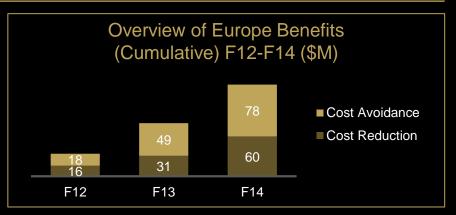
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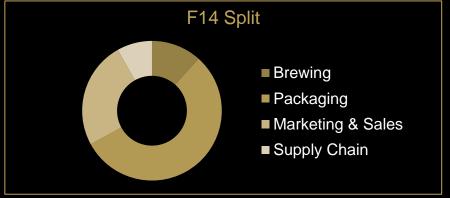
# Procurement is now an integrated global function



- Expands the spend under management >80%
- Drives value through leveraging global scope and scale
- Applies a consistent set of principles and ways of working for procurement across the SABMiller business
- Specialist capabilities built at global and regional level
- Opportunity to migrate to Buy / Sell model
  - Currently being piloted in 3 Europe Markets

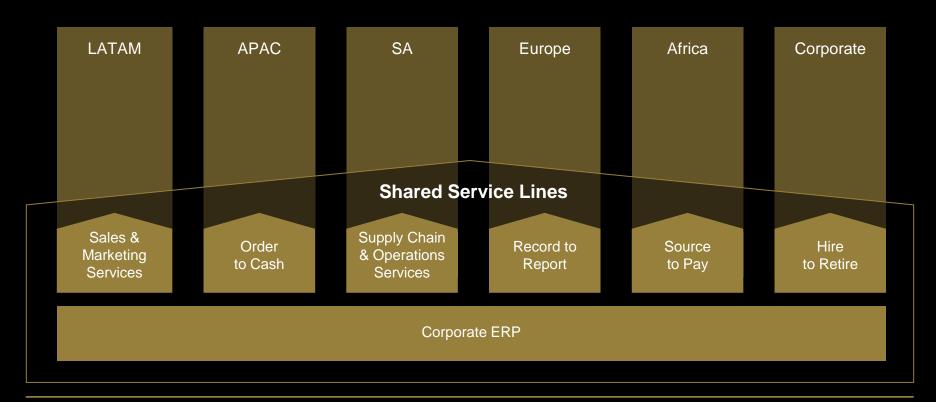
Expect same cost reduction run rate in F15 and F16





# Shared Services will simplify processes, eliminate inefficiencies and enable functional rationalisation





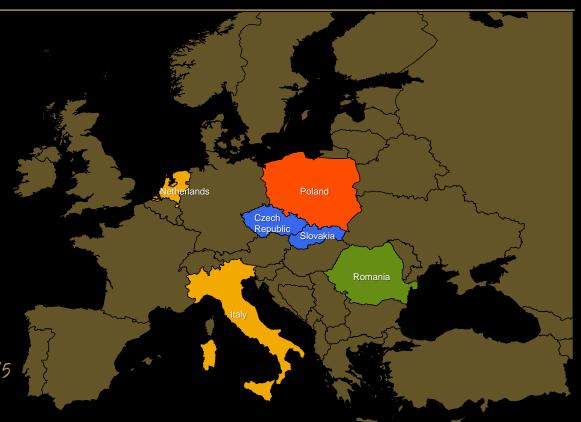
# Shared Services implementation will follow the deployment of our corporate ERP system



**ERP Roll-out Sequence** 

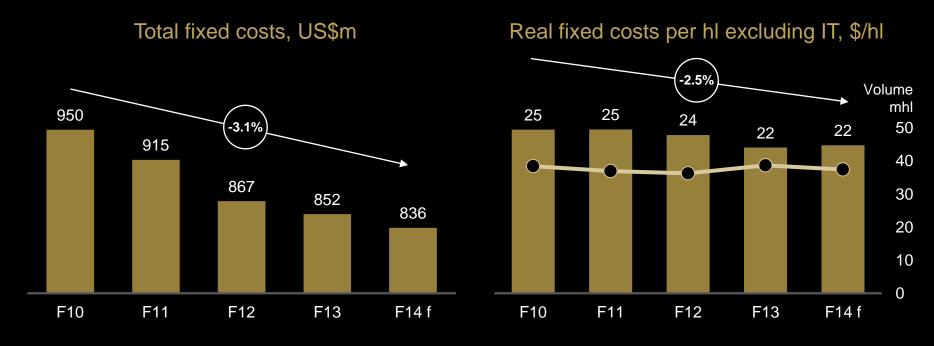
- Completed 2013
- End 2014
- Early 2015
- Late 2015

Majority of costs incurred F14 and F15
Benefits expected from F16



## Continued focus on cost and productivity





Going forward expect ongoing Fixed Cost Productivity in range of 2-3%

<sup>1.</sup> Fixed costs reduction per hl in constant currency

## The Europe growth levers



## **Growth Engines**

- Share gains with improved execution and revenue management
- Premium and innovation focus
- Scale efficiencies of above market initiatives
- Medium term benefits of a more efficient cost base

### Headwinds

- Structural shift towards the off-premise/discounters
- Growth in less profitable segments, packs and soft drinks
- Cost of evolving the commercial & supply organisation
- Investment in global template and global business services

# Looking forward - volume and revenue expectations



## Volume

- Market expected to be flat in the medium term
  - Share of alcohol to be stable
  - Opportunity to access new occasions
- Winning at the frontline leading to incremental share gains



Low single digits increase

## Revenue per HI

- Channel and pack shifts impacting overall growth per hl
  - Off premise & PET lower revenue
- Innovation and premiumisation offsetting growth of economy brands and packs
- Growth of associate soft drinks brings downward pressure



Low single digits increase

## Looking forward - cost and investment expectations



## Cost Management

- Scale initiatives
  - Global Business Services
  - Europe restructuring
    - End to end supply chain
    - Commercial optimisation
    - Functional rationalisation
    - Geographical overlaps

## Investment

- Maintenance level of capital investment to continue
  - \$250m per annum

- Above market support
  - Re-investment of savings behind innovation and sales capability

## Europe medium-term guidance



- Volume growth
  - Low single digits
- NPR per hl
  - Low single digits revenue per hl increase on a constant currency basis
- EBITA margin
  - Margins expected to grow by 30-60 bps per year
  - Fairly flat in F15 net of substantial re-investment

